The Need:
The City of Rock Hill, SC, depends on a healthy workforce to live up to its motto of being “Always On.” But for a busy team dedicated to serving the community, it’s essential for healthcare to be convenient.

The Solution:
Since 2012, Atrium Health Employer Solutions has partnered with the City of Rock Hill to provide an on-site health center for all employees and insured dependents. While the health center initially started as an acute care facility, it became clear that there was a need for ongoing health management and primary care services – and the Atrium Health team was quick to adapt.

The free health center, which is led by a nurse practitioner, now gives over 1,000 City of Rock Hill employees, spouses and dependents easy access to:

- **Primary care services**, like chronic disease management, lifestyle counseling, health screenings and other preventive healthcare
- **Acute care** for a wide range of illnesses and injuries, from the common cold and asthma to rashes and muscle strains
- **Wellness services**, including exams to check important health indicators, such as blood pressure, cholesterol, weight (body mass index) and waist circumference
- **Occupational medicine services** such as Department of Transportation (DOT) and pre-employment exams, drug and alcohol testing, hearing and vision testing and workers’ compensation services

“Our employees have the opportunity to see medical professionals on-site who will invest in their outcomes. To have that kind of relationship in-house really makes a huge difference for our employees, and it’s allowed us to keep healthcare costs down.” – John Getty, Mayor, City of Rock Hill

The Results:
The on-site health center has been a resounding success for the City of Rock Hill. It provides earlier, more convenient access to healthcare, which can improve outcomes. And with the clinic’s expanded hours, trusted care is available on the weekends – keeping people out of higher-cost emergency facilities for non-emergencies.

In fact, the health center has led to tremendous financial savings. Over the past 6 years, employees have saved over half a million dollars in copayments. The City of Rock Hill has also been able to avoid rate increases in insurance premiums for the last 4 years.

For an overview of our partnership, watch the video here.