

**Carolinas Gastroenterology Centers-MCP and Ballantyne**  
**CAROLINAS HEALTHCARE SYSTEM**

**Policy: # PR.003**

**Title: Patient Responsibilities**

**Date Adopted 3/06**

**Date Reviewed/Revised: 07/06, 12/07, 09/08, 09/09, 3/12**

The patient is responsible for providing, to the best of his/her knowledge, a complete and accurate medical history, including to the extent possible, information about past illnesses, medications, including over-the-counter products and dietary supplements and any allergies or sensitivities, hospitalizations, family history of illness, and other matters relating to present health.

The patient is responsible for expressing his /her concerns clearly and honestly to their physicians.

The patient is responsible for following the treatment plan recommended by his/her physician. This may include following reasonable instructions of nurses and other Carolinas HealthCare System personnel as they implement the physician's plan of care and as they enforce applicable facility rules and regulations. The patient is responsible for disclosing whether previously agreed upon treatments are being followed and to indicate when he/she would like to reconsider the treatment plan.

- The patient is required to provide a responsible adult to transport him/her home from the facility and stay at the facility during the procedure.
  - The responsible adult is required to stay with the patient for 24 hours if required by his/her provider.
- The patient is responsible for requesting information and clarification about his/her health status or treatment when he/she does not fully understand what has been described.
- The patient is responsible to inform his/her provider about any living will, medical power of attorney or other directive that could affect his/her care.
- The patient is responsible for being considerate of the rights of others and all healthcare providers.
- The patient is responsible for his/her actions, and their consequences, if he/she refuses treatment or does not follow the physician's instructions.
- The patient is responsible for refraining from behavior that places the health of others at risk.
- The patient is responsible for providing the facility with accurate and timely information concerning his/her source of payment and accepts personal financial responsibility for any charges not covered by his/her insurance.
- The patient is responsible for asking questions. You and your family are responsible for asking questions when you do not understand your care or what you are expected to do. Let your doctor or nurse know about any pain you may experience.
- The patient and his/her family are responsible to promptly meet any financial obligation agreed upon with the facility.