

At Atrium Health Employer Solutions, we're leading the way to brighter days. As we resume a broader level of services at our clinic, we're taking every precaution to make sure your employees feel safe and confident every time they visit us. With our new COVID-Safe care standards across all locations, we're not only protecting your employees' health – we're giving them peace of mind.

## What does COVID-Safe mean?

Here are just a few of the ways we're working to keep your employees safe and cared for:

- **Delivering the right care, the right way:** We'll make sure your employees get care that meets their needs in the safest way possible – whether that's by telephone, video or an in-person visit.
- **Masking everyone:** We're asking everyone that enters our locations to wear a mask, including patients and visitors. We encourage your employees to wear their own mask if they have one. If they don't, we'll gladly give them one when they arrive.
- **Reducing visitors:** To help prevent the spread of illness, we respectfully request patients be accompanied by no more than 1 visitor. This includes children.
- **Limiting potential exposure:** We're installing splash guards at our front desk areas and are removing magazines and books. We will have patients bypass the waiting area and go straight to an exam room whenever possible. We also encourage patients and visitors to use hand sanitizer as they enter and exit our clinic.
- **Maintaining clean facilities:** In addition to our rigorous everyday cleaning procedures, we've implemented some extra steps to fight germs. This includes cleaning high-touch surfaces like doorknobs and light switches every 30 minutes, and thoroughly sanitizing exam rooms between every patient. We also have signs that list the date and time the room was last cleaned.
- **Screening all patients and staff:** When patients arrive at the clinic, our staff will greet them outside the door to check their temperature and ask about COVID-related symptoms before they enter. Patients who show signs of COVID-19 or have a high temperature will be asked to return to their car to get care virtually from our healthcare providers. And just like our patients, all clinic staff are screened before starting each shift.

### WHAT IS COVID-19 SCREENING?

- Screening for COVID-19 involves asking questions to determine a patient's risk for the virus.
- Screening for COVID-19 helps us know whether a patient needs to be tested for the virus, or if they might have another illness with similar symptoms, like the flu or allergies.

For more information about how to get care safely, visit [AtriumHealth.org/Safe](https://AtriumHealth.org/Safe).

Thank you,  
*The Atrium Health Employer Solutions Team*

