

FIND A PROVIDER



Employees located in North Carolina, South Carolina or Virginia can locate providers by going to www.medcost.com

If you are located **Outside** of North Carolina, South Carolina or Virginia you can locate providers by going to www.medcost.com/members/care/find-doctor and using the steps below:

Select Find a Doctor under Outside NC, SC and VA:

Identifying your health care provider network is the first step in locating a doctor, hospital or facility.

The screenshot shows two panels. The left panel, titled 'Select a Network for Care', features a dropdown menu labeled 'Choose Network' and a link: 'Not Sure? Log in to view your Summary Plan Description.' The right panel, titled 'Outside NC, SC and VA', contains a green 'Find a Doctor' button and text: 'For care while traveling or if you live outside NC, SC or VA. You will need your current ID card.'

Agree to the terms and conditions:

TERMS AND CONDITIONS

MedCost takes your health care needs seriously and is pleased to provide you with this online directory. Data for this directory is collected from Preferred Provider Organizations (PPOs) and, in some cases, from the providers themselves. While every effort is made to ensure the accuracy of this information, please keep in mind that changes occur frequently and recent updates may not be included in this directory. It is possible that the provider you plan to select is not currently participating in the network. We advise you to contact the provider or health care facility to confirm the provider's or health care facility's participation in the network before seeking treatment or services.

Selecting a provider listed in this directory does not guarantee eligibility, coverage, or benefits. It is the responsibility of the participant to provide proof of eligibility, coverage, and benefits to the provider. Please confirm your benefits by contacting MedCost or your Human Resources Representative. With your acceptance below, you are agreeing that a provider listed within the subsequent pages does not constitute a guarantee of benefits or coverage. As a member, it is your responsibility to verify with the provider that he/she is participating in your network or health plan when making an appointment.

Criteria used to build this provider network: For its networks, MedCost's National Network vendor chooses licensed, certified, accredited or otherwise duly authorized providers based on their dedication to providing quality medical care to patients in a cost-effective manner. MedCost's National Network vendor chooses provider networks based on their history of assuring quality providers and facilities. The inclusion of a provider in this directory is not a recommendation or endorsement of the provider. Criteria used to build this provider network: For its networks, Medcost chooses licensed, certified, accredited or otherwise duly authorized providers based on their dedication to providing quality medical care to patients in a cost-effective manner. Zelis chooses provider networks based on their history of assuring quality providers and facilities.

Language services and ADA notice:
Language interpreter services are available, at no cost to you, to help you understand the information in this directory. Please call MedCost at 800-433-9178 for more information about language services.

All members/enrollees are entitled to full and equal access to covered services subject to the provisions of the Americans with Disabilities Act of 1990 and Section 504 of the Rehabilitation Act of 1973. No qualified individuals with a disability may, by reason of such disability, be excluded from participation in or be denied the benefits of any covered services. Please call MedCost customer service number(s) listed on your benefit ID card for more information.

You can also receive a paper version of this provider directory by contacting MedCost's National Network vendor at 888-266-3053.

This directory was designed to help you easily locate participating providers, hospitals and other facilities in your area. While we take great care to make the directory complete and accurate, the network listing of participating providers may change without notice.

A "Health Plan" is defined as a program of benefit coverage that you have elected through your employer, insurance company or other entity offering coverage for health benefits. If you are using this site, your company or health benefit administrator has contracted to provide you with access to these participating providers.

Before receiving services, you should always verify with the provider that he/she is participating in your network or Health Plan when making an appointment. Please know that actual coverage for the health care services you receive is determined by your health plan.

I confirm that I have read and accept the TERMS AND CONDITIONS

CONTINUE

FIND A PROVIDER



Select your state:

MEDCOST

Alaska

GO TO DIRECTORY

Select "Start Now:"

Locate a Provider

English | Español

Home

Welcome, let us help you find a provider in the First Health Network

Due to the impact of the COVID-19 pandemic, many provider offices may need to adjust their office hours or redirect patients to other offices. Some providers may also offer telemedicine visits as an option instead of an in-office visit. Members should always contact the provider's office in advance to confirm availability.

By clicking on the Start now button you agree to the [terms of use](#)

start now

Select the county, city, zip code or type of provider you are looking for:

Locate a Provider

English | Español

Home - Network selection - Search criteria

Type of provider

What type of provider are you looking for?

* Provider type:

Physician

Hospital

Urgent care center

Lab and radiology

All providers

Please select one of these options.

Search by

Do you want to search by ZIP or state?

* Select ZIP or state :

Search by ZIP code

Search by state

* ZIP code:

Zip code

within:

10

miles

Distance:

Please enter a valid ZIP code. [Find a Zip code.](#)

Adjust slider to increase or decrease distance

Minimum 5 miles
Maximum 100 miles

[+] Show more options

Use the [+] Show more options link to search by provider, specialty, condition or focus.

[Clear criteria](#)

Search now