Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services
Atrium Health Navicent Employee Benefits Plan: Copay Plan

Coverage Period: 01/01/2024 -12/31/2024
Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premiums</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, **call 1-800-795-1023 or visit us at <u>www.medcost.com</u>**. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-800-795-1023 to request a copy.

Important Questions	Answers			Why This Matters:
	Atrium Health Navicent Preferred	**In-Network**	**Out-of-Network**	
What is the overall <u>deductible</u>?	$800 / person $1,600 / family	$800 / person $1,600 / family	$4,000 / person $8,000 / family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u>, each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u>.
Are there services covered before you meet your <u>deductible?</u>	Yes. Most <u>In-Network</u> office visits, <u>preventive care</u>, and <u>prescription drugs</u>.			This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u>. See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/.</u>
Are there other <u>deductibles</u> for specific services?	No.			You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u>?	$4,000 / person $8,000 / family	$4,000 / person $8,000 / family	$7,200 / person $14,400 / family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u>, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your <u>out-of-network</u> expenses.
What is not included in the <u>out-of-pocket limit?</u>	<u>Premiums</u>, <u>balance billing</u>, health care this <u>plan</u> doesn't cover, and penalties for failure to meet certain <u>plan</u> requirements.			Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u>.
Will you pay less if you use a <u>network provider</u>?	Yes. See <u>www.shpg.com</u> or call 1-800-648-7563 or 1-478-314-2400 for a list of <u>network providers</u>.			This <u>plan</u> uses a <u>provider network</u>. You will pay less if you use a <u>provider</u> in the plan's <u>network</u>. You will pay the most if you use an <u>out-of-network provider</u>, and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u>?	No			You can see the <u>specialist</u> you choose without a <u>referral</u>.

> ⚠ All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Atrium Health Navicent Preferred (You will pay the least)	Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$25 co-pay	$30 co-pay	50% co-insurance	Deductible does not apply to co-pay. Co-insurance applies after deductible.
	Specialist visit	$45 co-pay	$50 co-pay	50% co-insurance	Deductible does not apply to co-pay. Co-insurance applies after deductible.
	Preventive care/screening/ Immunization	No charge	No charge	No charge	Deductible does not apply to preventive services. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance.
	Imaging (CT/PET scans, MRIs)	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance.

Prescription Drug Benefits					
Common Medical Event	Services You May Need	Retail Pharmacy (30-day supply)	Atrium Health Navicent Preferred & CarolinaCARE (30-day supply)	Atrium Health Navicent Preferred & CarolinaCARE (90-day supply)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.medcost.com.	Generic	$20 co-pay	$10 co-pay	$25 co-pay	Deductible does not apply to co-pay. FDA approved contraceptives, certain smoking cessation products, and over-the-counter preventive medications (with prescription) are covered at 100%.
	Preferred	$45 co-pay	$35 co-pay	$87.50 co-pay	
	Non-Preferred	$110 co-pay	$80 co-pay	$200 co-pay	
	Specialty	Not Available	$150 co-pay	Not Available	Deductible does not apply to co-pay. Certain drugs must be purchased and dispensed by the Plan's Specialty Pharmacy program. Contact Prescription Drug administrator at telephone number on ID Card for more information. These drugs will not be covered by the Medical Plan.

* For more information about limitations and exceptions, see the plan document at **www.medcost.com**

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Atrium Health Navicent Preferred (You will pay the least)	Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	15% co-insurance	30% co-insurance	50% co-insurance	Co-insurance applies after deductible. Charges for other services may apply, such as for anesthesia.
	Physician/surgeon fees	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance.

If you need immediate medical attention	Emergency room care
	- Emergency
	  - Facility
	
	  - Physician
	
	- Non-emergency
		$175 co-pay then 15% co-insurance
		15% co-insurance
		
		50% co-insurance
			$175 co-pay then 30% co-insurance
			30% co-insurance
			
			50% co-insurance
				$175 co-pay then 30% co-insurance
				30% co-insurance
				
				50% co-insurance
					Deductible does not apply to co-pay or co-insurance for emergency services. Deductible does not apply to co-insurance for non-emergency services performed by a physician. Co-insurance applies after deductible for non-emergency services performed in a facility.

	Emergency medical transportation	15% co-insurance	30% co-insurance	30% co-insurance	Co-insurance applies after Atrium Health Navient Preferred deductible for emergency services performed by Atrium Health Navicent Preferred providers. Co-insurance applies after In-Network deductible for emergency services performed by In-Network and Out-of-Network providers.
	Urgent care	$70 co-pay	$70 co-pay	50% co-insurance	Deductible does not apply to co-pay. Co-insurance applies after deductible.
If you have a hospital stay	Facility fee (e.g., hospital room)	15% co-insurance	30% co-insurance	50% co-insurance	Co-insurance applies after deductible. Charges for other services may apply, such as for anesthesia or diagnostic tests. Precertification required.*
	Physician/surgeon fees	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Atrium Health Navicent Preferred (You will pay the least)	Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services - Facility - Physician	15% co-insurance $25 co-pay	30% co-insurance $30 co-pay	50% co-insurance	Deductible does not apply to co-pay. Co-insurance applies after deductible.
	Inpatient services	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-pay. Co-insurance applies after deductible. Precertification required*
If you are pregnant	Office visits	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance. The appropriate Primary Care or Specialist benefit will be applied to the initial visit to confirm pregnancy. There is no charge for In-Network prenatal office visits when billed independently by the physician.*
	Childbirth/delivery professional services	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance. Professional services are generally included in the global fee charged by the physician for pregnancy and delivery.
	Childbirth/delivery facility services	15% co-insurance	30% co-insurance	50% co-insurance	Co-insurance applies after deductible. Includes birthing centers.
If you need help recovering or have other special health needs	Home health care	15% co-insurance	30% co-insurance	50% co-insurance	Co-insurance applies after deductible.
	Rehabilitation services	15% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance. Includes cardiac therapy.
	Habilitation services	$45 co-pay	$50 co-pay	50% co-insurance	Deductible does not apply to co-pay or co-insurance. Speech therapy, physical therapy, and occupational therapy limited to 50 visits each per benefit year.
	Skilled nursing care	15% co-insurance	30% co-insurance	50% co-insurance	Co-insurance applies after deductible. Limited to 90 days per benefit year.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Atrium Health Navicent Preferred (You will pay the least)	Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	
	Durable medical equipment	30% co-insurance	30% co-insurance	50% co-insurance	Deductible does not apply to co-insurance.
	Hospice services	15% co-insurance	30% co-insurance	50% co-insurance	Co-insurance applies after deductible.
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Not covered	No coverage.
	Children's glasses	Not covered	Not covered	Not covered	No coverage.
	Children's dental check-up	Not covered	Not covered	Not covered	No coverage.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
• Cosmetic surgery	• Infertility treatment	• Routine eye care (Adult)
• Dental care (Adult)	• Long-term care	• Routine foot care
• Hearing aids	• Non-emergency care when traveling outside the U.S.	• Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
• Acupuncture	• Chiropractic care	• Private duty nursing
• Bariatric surgery		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, ext. 61565 or www.cciio.cms.gov. For more information on how to continue coverage under this Plan, you may contact the Plan at 1-800-795-1023. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform or the Claims Administrator,

MedCost Benefit Services at 1-800-795-1023 or at www.medcost.com. Additionally, a consumer assistance program can help you file your appeal: contact Health Insurance Smart NC at 1-855-408-1212 or at http://www.ncdoi.com/Smart/.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-795-1023.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-795-1023

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-795-1023

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-795-1023

————————————————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*————————————————

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About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments, and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		Managing Joe's Type 2 Diabetes		Mia's Simple Fracture	
(9 months of in-network pre-natal care and a hospital delivery)		(a year of routine in-network care of a well-controlled condition)		(in-network emergency room visit and follow up care)	
■ The plan's overall deductible	$800	■ The plan's overall deductible	$800	■ The plan's overall deductible	$800
■ Specialist co-insurance	$45	■ Specialist co-insurance	$45	■ Specialist co-insurance	$45
■ Hospital (facility) co-insurance	15%	■ Hospital (facility) co-insurance	15%	■ Hospital (facility) co-insurance	15%
■ Other co-insurance	15%	■ Other co-insurance	15%	■ Other ER co-pay/co-insurance	$175/15%

This EXAMPLE event includes services like:

Peg:
Specialist office visits *(prenatal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests *(ultrasounds and blood work)*
Specialist visit *(anesthesia)*

Joe:
Primary care physician office visits *(including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

Mia:
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

Total Example Cost	$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	$800
Copayments	$10
Co-insurance	$1,600
What isn't covered	
Limits or exclusions	$0
The total Peg would pay is	**$2,410**

Total Example Cost	$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	$500
Copayments	$700
Co-insurance	$80
What isn't covered	
Limits or exclusions	$0
The total Joe would pay is	**$1,280**

Total Example Cost	$2,800
In this example, Mia would pay:	
Cost Sharing	
Deductibles	$800
Copayments	$400
Co-insurance	$200
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$1,400**

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-795-1023.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-795-1023.

繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-795-1023.

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-795-1023.

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-795-1023 번으로 전화해 주십시오.

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-795-1023.

العربية (Arabic):
ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان.
اتصل برقم 1-800-795-1023

Hmoob (Hmong): LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-795-1023.

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-795-1023.

Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-795-1023.

ગુજરાતી (Gujarati): સુચના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-795-1023.

ខ្មែរ (Mon-Khmer Cambodian): ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ (800) 795-1023 ។

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-795-1023.

हिंदी (Hindi): ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (800) 795-1023 पर कॉल करें।

ພາສາລາວ (Lao): ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການ ຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຮ 1-800-795-1023.

日本語 (Japanese): 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-795-1023 まで、お電話にてご連絡くださ