

Important Questions	Answers			Why This Matters:		
	Atrium Health Navicent Preferred	In-Network	Out-of- Network			
What is the overall <u>deductible</u> ?	\$1,600 / person \$3,200 / family	\$1,600 / person \$3,200 / family	\$4,000 / person \$8,000 / family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .		
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive c</u>	. <u>Preventive care</u> .		This plan covers some items and services even if you haven't yet met the ded amount. But a copayment or coinsurance may apply. For example, this plan or certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.		
Are there other <u>deductibles</u> for specific services?	No.			You don't have to meet <u>deductibles</u> for specific services.		
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$4,000 / person \$8,000 / family	\$4,000 / person \$8,000 / family	\$7,200 / person \$14,400 / family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your <u>out-of-network</u> expenses.		
What is not included in the <u>out-of-pocket limit</u> ?	doesn't cover and penalties for failure to meet			Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> limit.		
Will you pay less if you use a <u>network</u> <u>provider</u> ?		<u>www.shpg.com</u> or call 1-800-648-7563 or -2400 for a list of <u>network providers</u> .		This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.		
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No			You can see the <u>specialist</u> you choose without a <u>referral</u> . 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022) Page 1 of 7		

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022) Page 1 of 7 (HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022) All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

				What You Will Pay			
Common Medical Event	Services You May Need		Atrium H Navice Preferr (You will the lea	ent ed pay	Network Provider (Yo will pay more		Limitations, Exceptions, & Other Important Information
	Primary care visit to injury or illness	Primary care visit to treat an injury or illness			30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.
lf you visit a health care <u>provider</u> 's office	<u>Specialist</u> visit		15% <u>co-</u> insurance		30% <u>co-</u> insurance	50% <u>co-</u> <u>insurance</u>	Co-insurance applies after deductible.
or clinic	Preventive care/screel/	eening/	No charge	9	No charge	No charge	<u>Deductible</u> does not apply to preventive services. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ra work)	y, blood 15% <u>co-</u> insurance			30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.
n you nuvo u toot	Imaging (CT/PET so MRIs)	cans, 15% <u>cc</u> insurar			30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.
	-				cription Drug E		
Common Medical Event	Services You May Need		Pharmacy v supply)	l Pi Car	ium Health Navicent referred & olinaCARE day supply)	Atrium Health Navicent Preferred & CarolinaCARE (90-day supply)	Limitations, Exceptions, & Other Important Information
	Generic	\$20 <u>со-р</u>	<u>-pay</u> \$10 <u>c</u>		<u>o-pay</u>	\$25 <u>co-pay</u>	<u>Co-pay</u> applies after <u>In-Network</u> <u>deductible</u> .
If you need drugs to	Preferred	\$45 <u>со-р</u>	<u>ay</u> \$35 <u>c</u>		<u>o-pay</u>	\$87.50 <u>co-pay</u>	FDA approved contraceptives, certain smoking cessation products, and over-the-counter preventive
treat your illness or condition	Non-Preferred	\$110 <u>co-pay</u>		\$80 <u>co-pay</u>		\$200 <u>co-pay</u>	medications (with prescription) are covered at 100%.
More information about prescription drug coverage is available at www.medcost.com.	Specialty	Not Avai	lable	\$150	<u>co-pay</u>	Not Available	<u>Co-pay</u> applies after <u>In-Network deductible</u> . Certain <u>drugs</u> must be purchased and dispensed by the <u>Plan's</u> Specialty Pharmacy program. Contact <u>Prescription</u> <u>Drug</u> administrator at telephone number on ID Card for more information. These drugs will not be covered by the Medical <u>Plan</u> .

* For more information about limitations and exceptions, see the <u>plan</u> document at <u>www.medcost.com</u>

	What You Will		What You Will Pay	/		
Common Medical Event Services You May Need		Atrium Health Navicent Preferred (You will pay the least)	Network Provider (You will pay more)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Charges for other services may apply, such as for anesthesia.	
surgery	Physician/surgeon fees	15% <u>co-</u> <u>insurance</u>	30% <u>co-</u> <u>insurance</u>	50% <u>co-</u> insurance	Co-insurance applies after deductible.	
	Emergency room care - Emergency - Non-emergency	15% <u>co-</u> insurance 50% <u>co-</u> insurance	30% <u>co-</u> insurance 50% <u>co-</u> insurance	30% <u>co-</u> insurance 50% <u>co-</u> insurance	<u>Co-insurance</u> applies after Atrium Health Navient Preferred <u>deductible</u> for emergency services performed by Atrium Health Navicent Preferred providers. <u>Co- insurance</u> applies after <u>In-Network deductible</u> for emergency services performed by <u>In-Network</u> and <u>Out- of-Network</u> providers. <u>Co-insurance</u> applies after <u>deductible</u> for non-emergency services.	
If you need immediate medical attention	Emergency medical transportation	15% <u>co-</u> insurance	30% <u>co-</u> insurance	30% <u>co-</u> insurance	<u>Co-insurance</u> applies after Atrium Health Navient Preferred <u>deductible</u> for emergency services performed by Atrium Health Navicent Preferred providers. <u>Co- insurance</u> applies after <u>In-Network deductible</u> for emergency services performed by <u>In-Network</u> and <u>Out- of-Network</u> providers.	
	Urgent care	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.	
lf you have a hospital stay	Facility fee (e.g., hospital room)	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Charges for other services may apply, such as for anesthesia or <u>diagnostic tests</u> . <u>Precertification</u> required.*	
Stay	Physician/surgeon fees	15% <u>co-</u> <u>insurance</u>	30% <u>co-</u> <u>insurance</u>	50% <u>co-</u> insurance	Co-insurance applies after deductible.	
lf you need mental health, behavioral	Outpatient services	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.	
health, or substance abuse services	Inpatient services	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . <u>Precertification</u> required*	

* For more information about limitations and exceptions, see the <u>plan</u> document at <u>www.medcost.com</u>

Common Medical Event Services You May Need			What You Will Pa	y	
		Atrium Health Navicent Preferred (You will pay the least)	Network Provider (You will pay more)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . The appropriate <u>Primary Care</u> or <u>Specialist</u> benefit will be applied to the initial visit to confirm pregnancy. There is no charge for <u>In-Network</u> prenatal office visits when billed independently by the physician.*
If you are pregnant Childbirth/delivery professional services		15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Professional services are generally included in the global fee charged by the physician for pregnancy and delivery.
	Childbirth/delivery facility services	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Includes birthing centers.
	Home health care	15% <u>co-</u> <u>insurance</u>	30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.
	Rehabilitation services	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Includes cardiac therapy.
If you need help recovering or have	Habilitation services	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Speech therapy, physical therapy, and occupational therapy limited to 50 visits each per benefit year.
other special health needs	Skilled nursing care	15% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Limited to 90 days per benefit year.
	Durable medical equipment	30% <u>co-</u> insurance	30% <u>co-</u> insurance	50% <u>co-</u> insurance	<u>Co-insurance</u> applies after <u>In-Network deductible</u> for services performed by Atrium Health Navicent Preferred and <u>In-Network</u> providers. <u>Co-insurance</u> applies after <u>deductible</u> .
	Hospice services	15% <u>co-</u> <u>insurance</u>	30% <u>co-</u> insurance	50% <u>co-</u> insurance	Co-insurance applies after deductible.
	Children's eye exam	Not covered	Not covered	Not covered	No coverage.
If your child needs	Children's glasses	Not covered	Not covered	Not covered	No coverage.
dental of eye cale	dental or eye care Children's dental check-up		Not covered	Not covered	No coverage.

* For more information about limitations and exceptions, see the <u>plan</u> document at <u>www.medcost.com</u>

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Cosmetic surgery	Infertility treatment	Routine eye care (Adult)			
Dental care (Adult)	Long-term care	Routine foot care			
Hearing aids	 Non-emergency care when travelir U.S. 	ng outside the			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
Acupuncture	Chiropractic care	Private duty nursing			
Bariatric surgery					

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, ext. 61565 or www.cciio.cms.gov. For more information on how to continue coverage under this Plan, you may contact the Plan at 1-800-795-1023. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u> or the Claims Administrator, MedCost Benefit Services at 1-800-795-1023 or at <u>www.medcost.com</u>. Additionally, a consumer assistance program can help you file your appeal: contact Health Insurance Smart NC at 1-855-408-1212 or at <u>http://www.ncdoi.com/Smart/</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-795-1023. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-795-1023 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-795-1023

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-795-1023

—To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.—

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,600
Specialist co-insurance	15%
Hospital (facility) <u>co-insurance</u>	15%
Other <u>co-insurance</u>	15%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$1,600		
<u>Copayments</u>	\$10		
<u>Co-insurance</u>	\$1,600		
What isn't covered			
Limits or exclusions	\$0		
The total Peg would pay is	\$3,210		

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>co-insurance</u> Hospital (facility) <u>co-insurance</u> Other <u>co-insurance</u> 	\$1,600 15% 15% 15%
This EXAMPLE event includes servic	
Primary care physician office visits (includisease education)	uaing

<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$1,600
Copayments	\$600
Co-insurance	\$100
What isn't covered	1
Limits or exclusions	\$0
The total Joe would pay is	\$2,300

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,600
Specialist co-insurance	15%
Hospital (facility) <u>co-insurance</u>	15%
Other ER <u>co-insurance</u>	15%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,600
Copayments	\$10
Co-insurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,810

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-795-1023.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-795-1023.

繁體中文 (Chinese): 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-800-795-1023.

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-795-1023.

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-795-1023 번으로 전화해 주십시오.

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-795-1023.

(Arabic): العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-1023-800

Hmoob (Hmong): LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-795-1023.

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-795-1023.

Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-795-1023.

ગુજરાતી (Gujarati): સુયના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-795-1023.

ខ្មែរ (Mon-Khmer Cambodian): ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គីអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ (800) 795-1023 ។

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-795-1023.

हिंदी (Hindi): ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (800) 795-1023 पर कॉल करें।

ພາສາລາວ (Lao): ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການ ຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-795-1023.

日本語 (Japanese): 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-795-1023 まで、お電話にてご連絡くださ

* For more information about limitations and exceptions, see the plan document at www.medcost.com