

AUTHORIZATION for Enrollment - SCRIPTABILITY PROGRAMS

Patient Centered Safety Measures

CarolinaCARE is serious about patient safety. We follow best practices for making label information on prescription drug containers accessible to persons who are blind, have a visual impairment, or speak a primary language other than English. For more information, contact a CarolinaCARE representative, Monday – Friday, 8AM -5PM at 866-697-6800.

What programs are available through **ScriptAbility**?

ScriptTalk: Do you or a family member have trouble reading your prescription labels? CarolinaCARE has the solution. We now offer ScripTalk talking prescription labels to help you safely manage your medications. Patients can use a FREE mobile ScripTalk App to hear all their prescription information read out loud. Download the App from the Apple App Store or Google Play Store. On Android, enable Near Field Communication (NFC) in phone settings. Once downloaded, instructions to use the App can be found on the Help page. Questions? Ask our pharmacy representatives for more details and sign up TODAY! There is no additional charge for this service.

The patient will hear information read from the container label, including

- Drug name, dosage and instructions
- Warnings & contraindications
- Pharmacy information
- Doctor Name
- Prescription number & date

ScriptView: Do you have trouble reading your prescription labels because of a medical condition? Now there's a solution! CarolinaCARE can provide your label in Large Print. Questions? For additional information, ask our pharmacy representatives for more details and sign up today! There is no additional charge for this service.

BrailleRx: Accessibility for Braille readers, an easy-to-access, clear Grade 2 Braille label is provided and is placed over the legal pharmacy label. Questions? Ask our pharmacy representatives for more details and sign up TODAY! There is no additional charge for this service.

Dual Language/Translation: CarolinaCARE now offers dual language prescription labels to help you safely manage your medications. These labels feature English as well as a second language of your choice. Dual Language Labels are available in a booklet-style and securely attach to your prescription package. Many languages are available. Questions? Ask our pharmacy representatives for more details about which languages are offered and sign up TODAY! There is no additional charge for this service.

From the programs listed, please select the one that best meets the patient's need. Sign and return the authorization form to CarolinaCARE by mail or by fax.

- ScripTalk Talking Label**
- ScriptView Large Print Label**
- BrailleRx for Grade 2 Braille Label**
- Dual language - English plus a second language**

Language Needed _____

Contact CarolinaCARE for a list of available languages, Monday – Friday, 8AM – 5PM at 866-697-6800.

By filling out this form, you confirm you are the insurance policyholder and/or a parent, spouse or legal guardian with the right to access the patient's protected health information at CarolinaCARE.

PATIENT INFORMATION

Name of patient (First Middle Last) _____
(PRINT)

Patient's date of birth _____

Patient's address _____

City, State, Zip Code _____

Signature of Patient or Parent/Guardian _____

Date _____

PARENT/GUARDIAN INFORMATION (FOR MINOR PATIENT DEPENDENTS ONLY)

Name (First, Middle, Last) _____

Address _____

City, State, ZIP Code _____

Phone number _____

Please return this form by fax or email:

Email: OneOnOneRx@atriumhealth.org
Fax: 704-512-6801

Documents can also be mailed to:

Attn: CarolinaCARE
P.O. Box 31691
Charlotte, NC 28208