Scheduling a Video Visit with LiveWELL Care

Visit your MyAtriumHealth patient portal and log in with your username and password. Click on Visits then Schedule an Appointment on the following screen.

On the next screen, click on the tile for Atrium Health LiveWELL Care/On-Site as shown below:

Answer the screening questions as prompted. Upon completing the screening questions, if a video visit is appropriate, you will be directed to select your preferred location or click on the button to see options for all locations, only those near you, or a particular zip code.

You will then be prompted to choose a time (and location if not done already) and your appointment will be scheduled.