

Scheduling a Video Visit with LiveWELL Care

Visit your [MyAtriumHealth patient portal](#) and log in with your username and password. Click on **Visits** then **Schedule an Appointment** on the following screen.

On the next screen, click on the tile for **Atrium Health LiveWELL Care/On-Site** as shown below:

The screenshot shows the 'Schedule an Appointment' interface. At the top, there are navigation links: 'Your Menu', 'MyAtriumHealth Updates', 'Health Summary', 'Health Messages', and 'Visits'. Below this, the main heading is 'Schedule an Appointment'. There are two options: 'Pick a provider you want to see' and 'Pick the type of provider you want to see'. The 'Pick the type of provider you want to see' section contains five tiles: 'COVID-19 Vaccination', 'COVID-19 Testing', 'Primary Care', 'Atrium Health LiveWELL Care/On-Site', and 'Bloodwork/Lab Visit'. The 'Atrium Health LiveWELL Care/On-Site' tile is highlighted with a red border.

Answer the screening questions as prompted. Upon completing the screening questions, if a video visit is appropriate, you will be directed to select your **preferred location** or click on the button to see options for **all locations**, only those **near you**, or a **particular zip code**.

The screenshot shows the 'Schedule an Appointment' interface with the 'Reason for visit' set to 'Atrium Health LiveWELL Care/On-Site'. The 'Which locations work for you?' section shows five location tiles: 'Any location', 'Atrium Health LiveWELL Care - Cabarrus', 'Atrium Health LiveWELL Care - CMC Annex', 'Atrium Health LiveWELL Care - Pineville', and 'Atrium Health LiveWELL Care - Union'. The 'Near me' button is highlighted with an orange border, and the 'Atrium Health LiveWELL Care - CMC Annex', 'Atrium Health LiveWELL Care - Pineville', and 'Atrium Health LiveWELL Care - Union' tiles are highlighted with red borders.

You will then be prompted to choose a time (and location if not done already) and your appointment will be scheduled.