

Summer 2019

healthy

PERSPECTIVES



EMERGENCY

Scotland Urgent Care

Main Entrance

Visitor Parking (P)

Community Health and Rehabilitation Center

Physician Parking (P)

Men's Health:

See inside to learn about prostate cancer symptoms and screenings



Make Yogurt Popsicles in 4 Easy Steps

MyScotlandHealth: A Secure Way to Manage Your Health Care Records Online

2018 Annual Report

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FROM THE PRESIDENT AND CEO

Scotland Health Care System Stays Focused on the Future

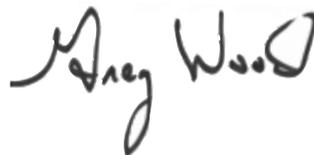
In the spring, our Board of Trustees completed a long-range strategic planning process to identify our most important goals for the next three to five years. Acknowledging the complex and ever-changing nature of the health care industry, they wrestled intensely with how to ensure that our health care system will offer the right and excellently provided services to our community for many years to come.

They identified four key goals: We will continue our evolution to become the cornerstone of a comprehensive, coordinated delivery system that enables patients to seamlessly connect to and receive the best care at the right place. We will also stay focused on recruitment and retention of quality physicians and other health care professionals for our rural region, which is a major challenge.

Another goal is to become a highly reliable, high-performing organization with patient safety as the core principal of the care we provide. Yet, with diminishing payments and increasing costs, we must also operate as efficiently as possible. We will also take a lead role in helping to improve the health of the population we serve. This is a bold pledge that will be supported by new resources that go beyond providing health care to assisting people in leading healthier lives.

I am proud to work for a Board that continues to look forward—realistically and boldly. Stay tuned for further plans related to these key goals as we continue to bring you care that is *Closer and Better By Far*.

Have a great summer!



Greg Wood
President and Chief
Executive Officer



healthy PERSPECTIVES

David H. Harling
Chair, Scotland Health Care System

Chip Shytle
Vice Chair, Scotland Health Care System

Gregory C. Wood
President and CEO

Dave Salzlein
Vice President, Strategic Analytics

Tracie M. Stubbs
Marketing Coordinator

Contributing Writers
Kirsten Dean, Scotland Memorial Foundation
Paula Love, Scotland Cancer Treatment Center
Deon Cranford Jr., Scotland Regional Hospice



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CONNECT WITH US



A Joint Commission
Top Performer

Welcome Our New Medical Providers



We welcome our new medical professionals to the Scotland Health Care System medical staff.

ORTHOPEDIC
ACP



Kristen Harte
*OrthoCarolina
Scotland*

ORTHOPEDIC
ACP



Cheryl Fix Krupa
*OrthoCarolina
Scotland*

ORTHOPEDIC
SURGEON



Julia Bulkeley, MD
*OrthoCarolina
Scotland*

ONCOLOGY
ACP



Kate Conrad, PA-C
*Scotland Cancer
Treatment Center*

URGENT CARE
ACP



Marshel Moore, FNP-C
*Scotland Urgent
Care Center*

SCOTLAND
PHYSICIANS
NETWORK ACP



Kara Hiendlmayr, PA-C
*Harris Family Practice
Center, Maxton FPC*

SCOTLAND
PHYSICIANS
NETWORK ACP



Terri Weber, PA-C
*Wagram Family
Practice Center*

CARDIOLOGY



Scott Denardo, MD
FirstHealth Cardiology

VASCULAR



Glenn Fusonie, MD
Carolinas Vascular

VASCULAR



Stephen Bush, PA-C
Carolinas Vascular

VASCULAR



David Adamolekun, DO
Carolinas Vascular

LEARN MORE

about our new medical staff and other providers at scotlandhealth.org/Find-a-Doctor.

2019 FUNd Run!

Thank you to everyone who joined us on April 27 for this year's FUNd Run, presented by Scotland Memorial Foundation.



Yogurt Popsicles

INGREDIENTS

- 1 cup plain low-fat or fat-free yogurt
- 1 banana, sliced
- 1 tsp. vanilla
- 1 cup fruit juice or fruit chunks

DIRECTIONS

1. Combine ingredients together in a blender and pour into small paper cups.
2. Freeze.
3. Place a plastic spoon or popsicle stick in each cup when yogurt mixture is half frozen.
4. To serve, turn cup upside-down and run hot water over it until the popsicle slips out. Keep the cups to use as a holder. Makes four or five small popsicles.

Tip: For a simpler version, pour fat-free or low-fat drinkable yogurt (or regular yogurt) into a paper cup. Add a stick and freeze. Peel the cup and eat.



Julia Bulkeley, MD, Joins OrthoCarolina Scotland

Dr. Bulkeley is fellowship trained in pediatric orthopedic surgery.

Dr. Julia Bulkeley has joined OrthoCarolina Scotland, specializing in pediatric orthopedic surgery and general orthopedics. Dr. Bulkeley completed her pediatric orthopedic fellowship at Baylor College of Medicine in Houston and her orthopedic surgery residency and general surgery internship at the University of Louisville. She received her Doctor of Medicine from Brody School of Medicine at East Carolina University. She is a graduate of High Point University in North Carolina with a degree in biology.

Dr. Bulkeley will see patients at OrthoCarolina and perform surgeries at partner facility Scotland Memorial Hospital. Prior to joining OrthoCarolina, she was with Pediatric Orthopaedic Associates in Columbus, Georgia.

“Dr. Bulkeley brings an indispensable skill set in pediatric orthopedic surgery to OrthoCarolina and provides a critical type of pediatric care that Scotland County and the surrounding underserved region needs,” says Bruce Cohen, MD, CEO, OrthoCarolina. “Continued access to quality care and a continuum of care is our top goal when it comes to selecting providers, and we’re excited to have her in Laurinburg and as part of our team.”



Nurse First Emergency Center Renovations

Leaders and staff have gathered together throughout the last three months designing and taking part in a mock-up of our future Emergency Center renovation. During the mock-up phase, attendees were able to provide input, which will help in improving patient safety, experience, and efficiency.

The renovations will support a nurse first concept, which has been at the forefront of this project. This will ensure patients who present to the Emergency Center have an immediate assessment by a registered nurse as soon as they enter the Emergency Center.

This renovation may start in late 2019 and is expected to take 10 to 12 months to complete.



Staff members offered input during the mock-up phase at the W.R. Dulin Center

Celebrating 2 Years of 3D Mammography

3D mammography is the latest tool for early cancer detection. Scotland Health Care System was proud to have been the *first in the region* to introduce this new state-of-the-art breast imaging technology two years ago. Proven to save lives, 3D mammography can:

- Detect breast cancer 15 months earlier
- Reduce unnecessary callbacks by up to 40 percent
- Find 41 percent more invasive cancers than conventional mammography alone

To make your appointment, please call 910-291-7243.

EC Nurse Ashley Miller Receives DAISY Award

Patients, families, physicians, and colleagues can nominate nurses who consistently demonstrate excellence as outstanding role models for the DAISY Award for Extraordinary Nurses.

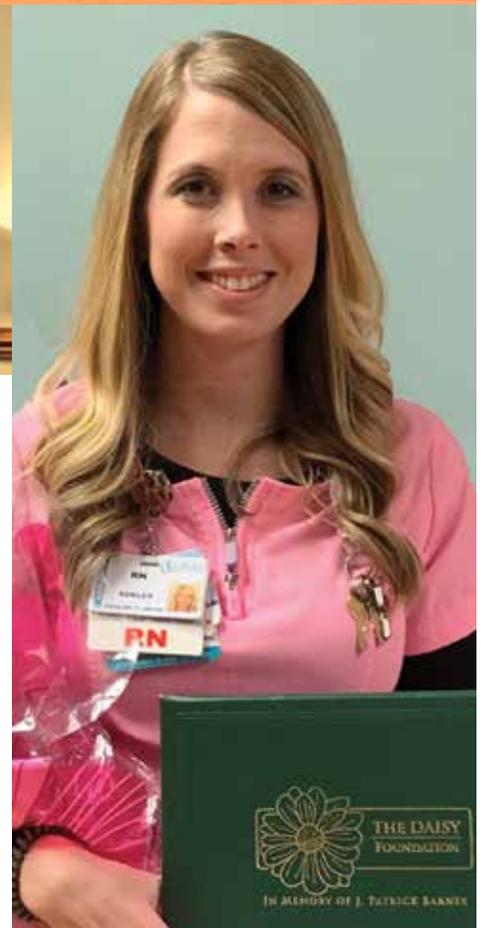
Scotland Health Care System honors DAISY Award recipients quarterly. This past quarter's DAISY Award honoree is Ashley Miller, RN. Ashley, who has been with Scotland Health Care System since 2013, is a nurse in our Emergency Center. She was recently honored by a patient for her work ethic and compassion and for going well out of her way to help a person in need. Ashley's patient, Colton Williams, wrote: *Ashley Miller was getting off work on the night of October 24, 2018. I was riding my motorcycle in front of her, and I wrecked. She pulled over and immediately engaged in saving my life. She used the tools that she still had on her to cut my clothes off and used what she could as tourniquets.*

But her dedication did not end there. Once emergency services arrived, she followed them back to the hospital and stayed hours to ensure all medical professionals knew what had been done. It had been hours since her shift had ended when she left the hospital after sticking beside me until I was airlifted to Chapel Hill. If not for her dedication, confidence, and courage, I know that I may have died that day.

At a presentation in front of Ashley's colleagues, she received a certificate commending her for being an "Extraordinary Nurse." Colton had the honor of reuniting with Ashley and was able to thank her in person for her actions.



(Above) DAISY Award recipient Ashley Miller, RN, with Colton Williams.



Do You Know an Extraordinary Nurse?

The DAISY Award is part of the DAISY Foundation's program to recognize the "superhuman" tasks nurses perform every day. Anyone can nominate an SHCS Extraordinary Nurse. Nomination forms are located throughout Scotland Memorial Hospital and can also be found online at scotlandhealth.org/Patients-and-Visitors/Nominate-a-Nurse-for-a-Daisy-Award.

For more information about The DAISY Foundation program at Scotland Health Care System, please call Holly Goodwin at **910-291-7530**.

View Your Health Records and More with MyScotlandHealth

Scotland Health Care System has implemented a new tool that patients will use to manage their health care records anywhere and at any time through a service called MyScotlandHealth.

This new portal was acquired at the same time as the conversion to the new medical health records system, Epic. MyScotlandHealth is a safe and secure online program offered by Scotland Health Care System that enables patients to manage their health care by accessing lab results, exchanging messages with

doctors, refilling prescriptions, or paying their bills in one convenient application.

To receive your access code, visit **myscotlandhealth.org** and select “Sign Up Now.” Enter your information and you will receive an activation email within 48 hours.

If you are a patient receiving care at Scotland Memorial Hospital or if you visit any of the Scotland Physicians Network practices, you will be asked at check-in for an updated email address to enroll you into this new patient medical records system.

After completing your registration, you will have access to many benefits MyScotlandHealth has to offer:

- Viewing lab and test results
- Refilling prescriptions
- Scheduling appointments
- Messaging your care team
- Paying your medical bills

MyScotlandHealth will be accessible by computer or by downloading the MyChart app to your Android or Apple powered device and selecting “Scotland Health Care System.”

Our support team for MyScotlandHealth will be available Monday through Friday from 8 a.m. to 5 p.m. by calling **910-291-7507**.



2018

Annual Report



About Scotland Health Care System

MISSION

The Mission of Scotland Health Care System is to work with our health care partners to create and operate a patient-centered, integrated system to provide Safe, High Quality, Compassionate, and Sustainable health care to the people we serve.

VISION

Scotland Health Care System will be recognized and chosen by patients and their families throughout our region for the quality and value of services we provide. This value will be demonstrated through the highest level of Quality and Service, along with the Safest environment. We will lead efforts to improve the health and well-being of the citizens in our region.



VALUES

We accept and are proud of our role as the safety net provider of essential services for our region.

- As a community-owned health care system, we believe in transparency and accountability to our community for the decisions we make. These decisions will be made collaboratively and with the utmost integrity.
- Our associates, physicians, other providers, and volunteers are our most important assets. We treat one another, along with our patients and families, with care, compassion, dignity, and respect at all times.
- We carry out all these principles in a financially prudent and sustainable manner to ensure we stay focused on our Mission.

SAFE AND HIGH QUALITY

- Reduced patient falls rate by more than **50 percent**, receiving a Bronze Award from Atrium
- Renewed focus on **patient identification processes** to ensure appropriate care to the right patient
- Strengthened Women's Services patient and employee safety with **new visitor identification process**
- Integrated employee safety into **quality service** line
- Expanded **daily safety call** to weekends
- Maintained **B rating** from Leapfrog's nationally recognized quality organization
- Sustained **four-star CMS facility** designation for the third year in a row
- Was **top performer in Atrium** for diabetes management
- Hired a **community health director** and educator
- Increased spread of **department huddles** to open lines of communication
- **Executed key Lean events** including Nuclear Medicine patient flow improvement; preadmission testing, Emergency Center, and Scotland Physicians Network
- **Reduced** readmission rates
- **Decision to transition to Epic**, a premier comprehensive health record
- **Successfully passed** CAP and Joint Commission accreditation with surveyors citing they could feel staff pride
- **Committed** to virtual critical care

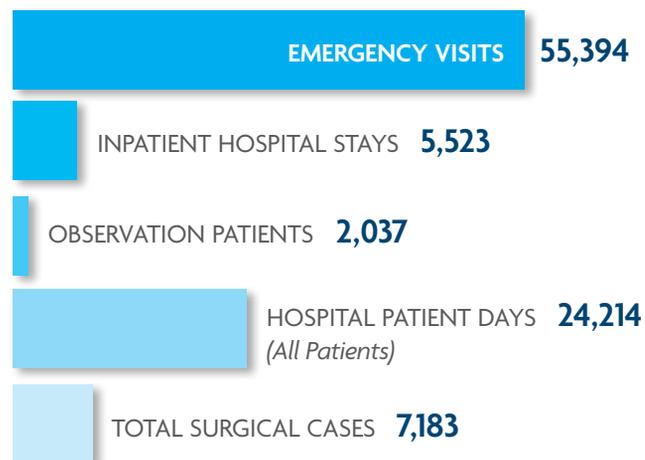
COMPASSIONATE AND SUSTAINABLE

Expanding Our Medical Care in Our Community

We recently welcomed new specialists in Family Medicine, ENT, Urology, Nephrology, Oncology, Pediatrics, Hospitalist, OB-GYN, and other areas.

- Primary care providers: 21
- Specialist providers: 18
- Practices added into Scotland Physicians Network: 2

HOSPITAL SERVICES *Fiscal Year 2018*



SCOTLAND PHYSICIANS NETWORK VISITS



PRIMARY CARE PRACTICES **66,999**



HOSPITALIST **22,221**



SURGICAL **11,638**



OBSTETRICS AND GYNECOLOGY **16,774**

TOTAL NETWORK VISITS 117,632



2018 COMMUNITY BENEFIT

CHARITY CARE COSTS	\$3,582,000
MEDICARE AND MEDICAID LOSSES	\$11,185,000
BAD DEBT AND UNINSURED COSTS	\$10,932,000
CASH AND IN-KIND DONATIONS	\$53,000
TOTAL COMMUNITY BENEFIT	\$25,752,000

Community benefit as a percent of net operating revenue: 15%

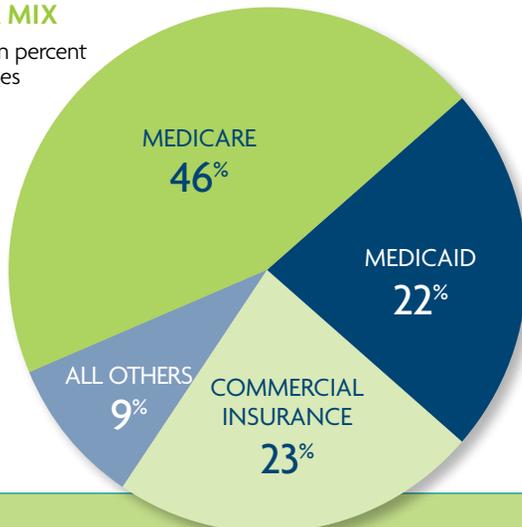
We take care of our patients regardless of their ability to pay.

In 2018, \$3,582,000 in Charity Care Standard & Poor's bond rating was upgraded to A-.

KEY FINANCIAL STATISTICS *Fiscal Year 2018*

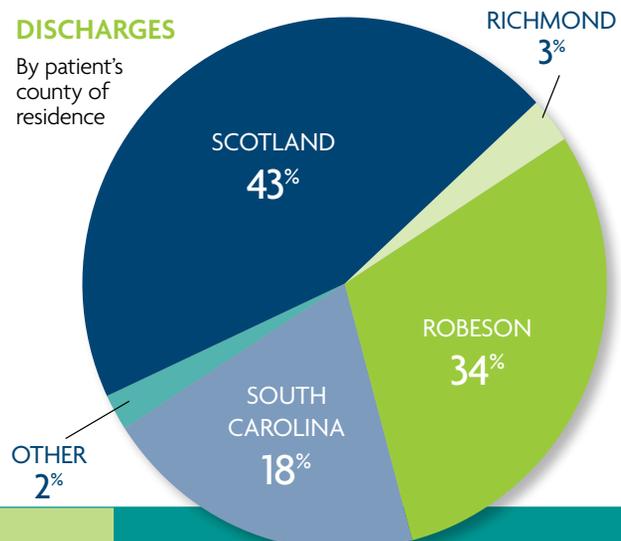
PAYER MIX

Based on percent of charges



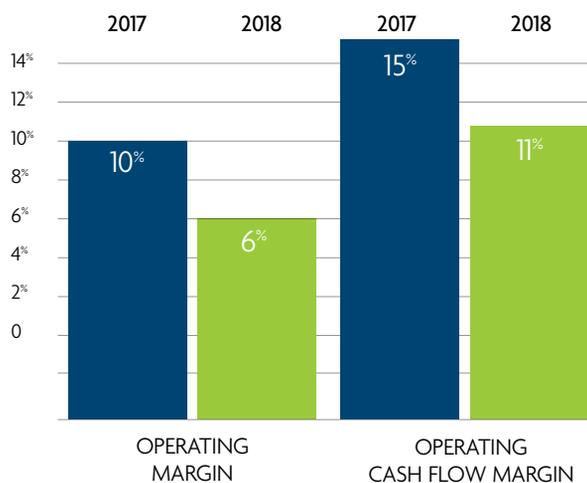
DISCHARGES

By patient's county of residence





2018 FINANCIAL RESULTS COMPARED TO 2017



OUR SERVICES

- Cancer Center—Duke Health Affiliate
- Cardio, Neurology, and Respiratory
- Cardiovascular Center
- Emergency Center
- Endoscopy Center/Colonoscopy
- General Surgery
- Hospice
- Hospitalist
- Imaging Services
- Inpatient Care
- Inpatient Rehabilitation
- Nephrology
- Occupational Medicine
- Orthopedics
- Rehabilitation Services
- Scotland Family Counseling Center
- Sleep Center
- Specialty Clinics
- Surgical Services
- Telestroke
- Urgent Care
- Urology
- Virtual Critical Care
- Women's Center
- Wound Healing Center



Helicopter Stationed at Scotland Memorial Hospital

To better serve our community and surrounding areas, Scotland Health Care System has partnered with Cape Fear LifeLink Air. This emergency air medical transportation service is offered by Cape Fear Valley Regional Medical Center in Fayetteville, North Carolina. As a result, a helicopter has been stationed at the Scotland Memorial Hospital campus since May 10.

With this helicopter in Scotland County, health care providers can cut response times and deliver critical care air ambulance services to patients following a traumatic illness or injury.

“The Cape Fear LifeLink Air crew can transfer a patient from Scotland Memorial Hospital to a hospital with higher-level critical care services within minutes,” says Dr. Cheryl Davis, Senior Vice President of Medical Affairs and Chief Medical Officer, Scotland Health Care System. “People’s lives depend

on how quickly they can get to the care they need—whether it’s here or another more specialized facility outside the region. This aircraft will allow us to save precious time in emergencies when every minute counts.”

Cape Fear LifeLink Air is a well-established and respected provider of emergency air medical transportation services—24 hours a day, seven days a week. Specially trained personnel onboard the helicopter are capable of providing patient care consistent with recognized critical care transport and

advanced life support standards. The air service transports critical patients to a hospital with the higher level of care that is best for the patient, based on physician or patient preference.

“We are excited about this new partnership for transferring patients and providing air ambulance services to the communities we serve,” says David Pope, Chief Operating Officer and Senior Vice President of Operations, Scotland Health Care System. “This is another way Scotland is dedicated to bringing closer care that’s better by far.”

Emergency Care You Can Count On

Scotland Memorial Hospital’s Emergency Center (EC) is designed so that our staff can provide the most timely and efficient care possible. Upon arrival, patients are assessed by a triage nurse, and critical patients are seen first. Our EC also provides easy access to radiology, laboratory, and state-of-the-art operating rooms. To learn more, visit scotlandhealth.org/medical-services/emergency-center.



Men: Discuss Prostate Cancer Screening with Your Doctors

The prostate-specific antigen (PSA) test checks for levels of this protein in the blood. An elevated PSA level can be a sign of prostate cancer, but it can also be due to less serious conditions.

Just because the PSA test is available doesn't mean that you should receive it. According to a recent recommendation from the U.S. Preventive Services Task Force (USPSTF), men ages 55 to 69 should talk with their health care providers about the potential risks and benefits of PSA screening.

BENEFITS AND RISKS

The USPSTF based its new recommendations on the latest scientific evidence regarding PSA screening. According to the findings, PSA screening can decrease the chance for death from prostate cancer for a small number of men.

Meanwhile, screening can have false-positive results that require additional tests. It can also result in overdiagnosis. This occurs when you're diagnosed with and treated for prostate cancer, but the cancer wouldn't have caused any problems had it gone undiagnosed. An estimated 20 to 50 percent of men diagnosed with prostate cancer through screening may be overdiagnosed.

Know What to Look For

Prostate cancer is the second most common cancer among men (after skin cancer), but it can often be treated successfully. Most men diagnosed with or treated for prostate cancer do not die of it. It generally doesn't have symptoms, but advanced cases can cause signs, including:

- Problems urinating, including a slow or weak urinary stream or the need to urinate more often, especially at night
- Blood in the urine or semen
- Trouble getting an erection (erectile dysfunction, or ED)
- Pain in the hips, back (spine), chest (ribs), or other areas from cancer that has spread to bones

TALK WITH YOUR DOCTOR

The decision whether to undergo PSA screening is an individual one. Begin the conversation at age 50. If you are an African-American or have a family history of prostate cancer, you should start this conversation earlier at age 40.

To learn more about prostate cancer, including possible ways to prevent it, visit the American Cancer Society at [cancer.org/cancer/prostate-cancer/causes-risks-prevention.html](https://www.cancer.org/cancer/prostate-cancer/causes-risks-prevention.html).

Scotland Cancer Treatment Center

Duke Health oncologists have been delivering world-class cancer care at our outpatient ambulatory clinic since 2000.

For answers to your questions about treatment, programs, or the facility, visit [scotlandhealth.org](https://www.scotlandhealth.org). Select "Cancer Center Duke Health Affiliate" under Medical Services. Or call the Center at 910-291-7630 or 877-762-2735 (toll-free).



Scotland Memorial Foundation Recognizes Donors

The Highland Society was created to thank and recognize donors who contribute \$1,000 or more annually to Scotland Memorial Foundation. These generous contributions touch hundreds of people each year. Their generosity funds health projects and programs that offer hope, encouragement, and a healthier way of life. On February 28, 2019, 33 new members were welcomed into the Highland

Society bringing our total membership to 193. Highland Society membership sets these donors apart as sustainers of our organization. The Board of Trustees thanks and acknowledges these faithful donors with sincere gratitude. To learn how you can become a Highland Society member, simply call the Scotland Memorial Foundation office at 910-291-7553. You may also visit scotlandhealth.org/give.

Sterling (\$10,000+)

Atrium Health
Brady's Flowers- Ray McDaniel
C.W. and Dorothy G. Love Foundation
Mrs. Eloise Carter
Mr. John C. and Mrs. Elizabeth Cooley
Dr. Thomas F. Henley-Focus on Hope Foundation
The Golden L.E.A.F. Foundation®
HealthKeeperz
Mr. Lee and Mrs. Terri Howell
Jersey Mike's Subs
Nic's Pic Kwik
Mr. H. Reginald and Mrs. Patricia Poteat
Priority One Home Healthcare
Scotland Health Care System Auxiliary
Mr. Herchel and Mrs. Sherry Sims, Jr.
Susan G. Komen Foundation®

Dundee (\$5,000 - \$9,999)

Anonymous
Dr. Richard and Mrs. Barbara Alexander
Butler Manufacturing Co.®
Mr. Bob and Mrs. Kirsten Dean
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Dr. William and Mrs. Amy Harris
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Robeson Health Care Corporation
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Dr. Paul F. and Mrs. Judy Rush
Scotland Health Care System
Service Thread Co.
Pinehurst Surgical Vascular and Vein
Ms. Ginger Voss +

Oban (\$2,500 - \$4,999)

Anonymous
Alex Brown - Division of Raymond James
BB&T
Bill Evans Company
Bob's Jewel Shop, Inc.
Ms. Gail Brackett
Mr. Charles G. and Mrs. Ann Buie, Jr.
Dr. Ralph E. and Mrs. Sandra Carter, III
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Mr. Thad and Dr. Cheryl Davis
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Mr. Phillip and Mrs. Jennifer Jones
Dr. William and Dr. Za'Vette Kodzai +
Mr. Curtis Leonard

Oban(cont.)

Mabry's Drug and Home Care
Oban Anesthesia Consultants
Mr. and Mrs. Patrick Phillips
Dr. Jonathan D. and Mrs. Annette Rowson
Scottish Pines Rehabilitation and Nursing Center
Village Family Dental
Wade S. Dunbar Insurance Agency
Mr. Michael and Mrs. Sandy Williams
Mrs. Diane Wood +
Mr. Greg Wood and Mrs. Janet Smith
Z. V. Pate, Inc.

Inverness (\$1,000 - \$2,499)

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Mrs. Nancy Adcock
Mr. David Bales
Mrs. Kyle Bethel
Mr. Bruce and Mrs. Katilda Blackmon
Mr. William D. and Mrs. Ruth Anne Bland
Dr. and Mrs. J. Earl Bowling
Mr. and Mrs. David P. Breeden +
Dr. Jack "Gil" and Dr. Karen R. Brock, Jr.
Mr. Charles "Gib" Buie, III
Mr. Clifton and Mrs. Angell Buie
Mr. Frank and Mrs. Angie Buie
Mr. David L. and Mrs. Sandra Burns
Mr. Danny and Mrs. Carolina Caddell
Dr. and Mrs. R. Haynes Cain
Campbell Soup Supply Company
Miss Katherine Carter
Dr. Chi-Dai Chen +
Dr. Priyanka Costa and Mr. Peter Hennis +
Mr. Steven "Glen" and Mrs. Terri Cowan
Mr. Mike and Mrs. Audrey Cox
Crothall Healthcare
Mr. Matthew and Mrs. Robin Crump
Dr. Samuel Cummings +
Dr. Robert Dendy
Ms. Darlene Doak
Duke Cancer Network
Dr. Robert Dyer and Mr. Philip Eshleman
Earl's Electrical, Heating and Air Conditioning
The Honorable Craig and Mrs. Pat Ellis
Mr. and Mrs. David Ellison, Jr.
Mr. Chris and Mrs. Belinda English +
Mr. Kennieth S. and Mrs. Beckie Etheridge
Mrs. Lorene Evans
Dr. and Mrs. Bradford K. Faulkenberry
Mr. Brian and Mrs. Farrah Foshay
Mrs. Lynn and Mr. Michael W. Frease
Mr. Eric and Dr. Ashleigh Freeman
Mr. and Mrs. S. Hewitt and Fulton, III
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Ms. Courtney Johnson and Mr. Jay Jacobs +
Mr. Kevin and Mrs. Shannon Jones
Mr. Todd and Mrs. Robin Jones
Mr. Walt and Mrs. Laura Jones
Mrs. Sarah Jordan +
Dr. Kurt Jute and Dr. Valeriana Esteves-Jute

Inverness (cont.)

Dr. and Mrs. Stephen L. Lanuti +
Dr. Sohail and Mrs. Asma Lateef
Laurinburg Tourism Development Authority, TDA
Dr. Mark K. Lavigne and Dr. Tharon C. Howard
Dr. Olujide and Dr. Gani Lawal +
Mr. Alan and Mrs. Wanda Livingston +
Mrs. Catherine Locklear
Mrs. Iris Hunt-Locklear
Mr. Lowell and Mrs. Ann Locklear
Mr. Rick and Mrs. Paula Love
Mr. Derrick and Dr. Shelly Lowery +
Mr. Herbert Lee Martin +
Dr. and Mrs. Thomas Maynor
Mr. Beacham and Mrs. Lynn McDougald
Mr. Robert and Mrs. Joyce McDow
Senator Tom McInnis
Mr. Allen and Mrs. Jane McLaurin
Mr. Harry McMillan +
Mr. William "Gray" and Mrs. Karen Mills
Mr. Wayne Frye and Dr. Linda K. Mitchell-Frye
The Morgan Foundation
Mr. Michael and Mrs. Susan Murphy
Dr. and Mrs. Jonathan Nestor +
Dr. John R. and Mrs. Penny Nobles
Dr. Mohamed Noormohideen +
Dr. and Mrs. Michael O'Donnell
Mr. and Mrs. John Olmstead +
Mrs. Tracey Page
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The University of North Carolina at Pembroke
Mr. Richard Petty
Mr. Charlie and Mrs. Sissy Pittman
Dr. and Mrs. Jerome Ponder +
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Dr. and Mrs. William R. Purcell
Queue Marketing +
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Dr. Donna M. Richardson
RP Sign Systems
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Dr. Leslie Salloum +
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Mr. Mike and Mrs. Diane Vinson
Mr. Cecil and Mrs. Nancy Walker
Mr. Dennis and Mrs. Debbie Webb +
Mrs. Trudie Wilburn +
Mr. Steven and Mrs. Jennifer Wilkes
Mr. John and Mrs. Ruby Williamson
WLNC Radio
Mr. Andy and Mrs. Emily Womble +

Great care has been given to ensure the accuracy of this list. If an error has been made, we apologize and ask that you please let us know by calling 910.291.7551

+ denotes new membership

**SCOTLAND MEMORIAL
FOUNDATION**
An affiliate of Scotland Health Care System

Scotland Regional Hospice

Eaton Golf Grip Division Helps Make Exceptional Care Possible

Since 1986, Scotland Regional Hospice has provided compassionate, quality end-of-life care to thousands of families across North and South Carolina. Our community's volunteerism, financial contributions, and support for the hospice philosophy enable us to sustain this nonprofit program. This includes Eaton Corporation's Golf Pride Golf Grip Division (Golf Pride), which has provided substantial and unwavering support for Scotland Regional Hospice.

GOLF TOURNAMENT

In 1987, Golf Pride created the Eaton Golf Classic with co-sponsor Scotch Meadows Country Club. This charity golf tournament raises both funds for and awareness of hospice care in Scotland County. Since its inception, the annual event has raised more than \$3.8 million.

Golf Pride employees also assist with the tournament by leading the planning process, recruiting sponsors, requesting silent auction contributions, enlisting golfers, paying for a catered meal, and helping with the event-day activities.

CREATING A HOME

In 1997, Scotland Regional Hospice began its efforts to find a permanent home that would meet the growing organization's needs. About \$600,000 was needed to build a 7,500-square-foot office building on 13 acres of donated land located next to Scotland Memorial Hospital. Bob McClosky (then Eaton Senior Vice President) kicked off the capital campaign presenting a \$50,000 Golf Pride donation at the golf tournament's sponsor dinner. The tournament itself raised another \$116,400.

Golf Pride was also one of the first to contribute to our 2002 capital campaign for construction of Morrison Manor, our inpatient facility. In February 2019, the organization provided wingback chairs and bedside tables to Morrison Manor,



improving the experience of the families receiving hospice care. They also donated desks, chairs, and other furniture to improve the aesthetic and functionality of the Scotland Regional Hospice administrative building.

Golf Pride has given a monetary grant every year that Scotland Regional Hospice has been in operation.

OTHER WAYS OF HELPING

Dozens of volunteers currently aid our mission by providing more than 5,000 hours annually to patient care, bereavement departments, marketing, and clerical office duties. Many of them are Golf Pride employees, who serve as board members, spearhead fundraising and community awareness projects, and assist with gardening and cleaning of

our property. Some employees are also wonderful ambassadors of hospice care in general, speaking publicly about the positive impacts that it had on their lives.

Three decades of steadfast support from Golf Pride has enabled Scotland Regional Hospice to evolve from a small grassroots organization located in one room of a church to the respected hospice provider it is today.

Comfort and Compassion

To learn about Scotland Regional Hospice services, find out how to donate or volunteer, or make a referral, visit scotlandhealth.org. Select "Hospice" under Medical Services.

Keep In Touch

We want to be here for you.

Call us at **910-291-7000** or visit us on the web at **scotlandhealth.org**

Socialize with us! Follow us on social media:



• Friend us on Facebook
@scotlandhealthcare



• Retweet us on Twitter @SHCS_nc



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Save the Date

26th Annual Putting on the Ritz A Gala-of-Giving

November 2, 2019

An evening of Glitz, Glamour & Grateful Giving...

For more information contact the Foundation at 910-291-7551 or visit
<https://www.scotlandhealth.org/scotland-memorial-foundation/special-events/putting-on-the-ritz>

