Deepening Roots



Expanding Healthcare Excellence in Pembroke









It is both an honor and privilege to provide medical care to the community where I was born and raised. To be a part of the expansion of health care services in the Pembroke and surrounding communities, and to work with a health care system that understands the value in having physicians and other medical providers who are a part of this community care for patients, has been such a blessing for

- Dr. Shelly Lowery





Together, we can...

The Pembroke region of southeast North Carolina is a special place filled with special people who deserve exceptional healthcare. As the home of the Lumbee Tribe of North Carolina and The University of North Carolina at Pembroke, the region is the economic hub of western Robeson County.

Scotland Health Care System is making a \$6.7 million investment to help build a new, state-of-the-art, 12,000-square-foot medical office building in Pembroke to provide you and your neighbors with the best possible health care. But we need your help to make this project a reality.

With your financial support, this new facility will house Pembroke Family Practice Center, Urgent Care, and an expanded retail pharmacy. Under one roof, you and your loved ones will have access to exceptional primary care and comprehensive services, including:

- X-ray
- Imaging
- Mammography
- Laboratory services

The new facility will be adjacent to our specialty services clinic, which will occupy the former family practice building, providing specialty services such as orthopedic care, general surgery, OB/GYN, and pulmonology.

This new complex will allow Scotland Health Care System to provide an accessible, comprehensive medical home to you and your neighbors. Our outstanding staff of medical professionals will offer culturally competent healthcare to support the community's medical, social and cultural needs in a facility that reflects our commitment to Pembroke and western Robeson County.



For over 30 years, Scotland Health Care System has been committed to the Pembroke region. Nearly one-third of our talented workforce of 1,000 associates and one-third of the patients we care for are from Pembroke. Today, 4 physicians and 1 physician's assistant – all local Lumbee natives – provides the most advanced care possible to you and your neighbors.

This healthcare expansion project will enhance Scotland Health's ability to provide you and the Pembroke community with premier level health care, right here at home. At Scotland Health, "Our Roots Run Deep" with local physicians and other local healthcare providers leading the charge. Safe, high quality and compassionate care will be available for those with acute illness as well as more complex chronic disease management available to you, OUR friends, OUR family, and OUR neighbors. We are the community's health care safety net, we want to be YOUR provider of choice and we are ready when YOU need us.



As Pembroke continues to grow, so does our commitment to serve you. With you as our partner, we can take this commitment to new heights.

The Pembroke healthcare expansion project means closer care that is better by far.

The details at your fingertips... **Primary and Urgent Care**

Based on your feedback, new services will also include walk-in, same day access for patients at Pembroke Family Practice and Urgent Care. Same-day access and on-site urgent care will provide added convenience to current patients as well as provide improved access for new patients throughout our community. To meet the needs of our community, offering convenient care is a cornerstone of this project.

Housing an on-site pharmacy provides you with quick, easy access to prescribed medications necessary to manage your health issues. This means YOU can have your prescription filled before you step out of the office. We anticipate this will ensure patients have access to needed medications as quickly as possible. The onsite pharmacy improves communication between the physician, pharmacist, and the patient. Getting the right medication to the patient before discharge leads to a decrease in hospitalizations and readmissions, all providing better care for you and your family.

Mental Health Services

As part of the Pembroke community, we have listened to you and are well aware of the need for more mental health services in the area. That is why this expansion project will include space for us to provide mental health services to, you, our patients in the community through our primary care practice.



Specialty Services

We have listened and recognize that your health needs can be complicated and often require specialty health services. When the need arises, we will utilize our network of specialists, including private physician practices such as OrthCarolina and other healthcare system doctors to provide general surgery and OB/GYN services ensuring that you have access to the best care available—all in one location.





Technology

One of the latest innovations in health care today is telehealth, which is at the forefront of this expansion. The new complex has been designed with the necessary communication technology infrastructure to enable us to provide this service more efficiently and effectively. Utilizing the latest technologies in x-ray, ultrasound and on-site laboratory services will ensure that we have the diagnostic tools to provide you access to be best healthcare services available.



Community Outreach and Educational Opportunities

As committed partners with the Lumbee Tribe, we know community outreach and education are important to you. The new facility will provide opportunities to strengthen wellness services throughout our region. Diabetes and nutritional education will continue to be a focus to help our region combat growing health epidemics. The new space will provide a necessary tool from which we can collaborate with the tribe in the future to focus on areas of health and wellness important to you.

Future Growth Plans

This project readily provides for future growth opportunities including mobile mammography, anticipated as early as the summer of 2021. Over the next 5 years, plans for expanded services at the new complex include the addition of nephrology, vascular surgery, and cardiology care through satellite clinics. which will be housed in the specialty services facility in the new complex.

With your help, we will...

With your help, this \$6.7 million dollar project will provide a facility that transforms your gateway to health care in the Pembroke region. Our commitment is to YOU – right here, right now. With your investment, you will experience the consistency of an easily accessible medical home. You will be provided with the opportunity to expand your relationship with local folks committed to taking care of YOUR community.

We know that quality health care is important to you, your family and friends. We at Scotland Health pledge to continue to provide excellent medical care delivered by superb doctors, nurses and caregivers right here at home. With your help, we commit to provide you with the latest technology, equipment and modern facilities that bring today's advanced medicine to your community. As we proceed, we must move forward in partnership with those throughout our communities who understand how important this progress is to our region. The support of visionary community members like you will ensure success for the future and access to an exceptional level of healthcare that is exactly what the people of Pembroke and beyond deserve.

