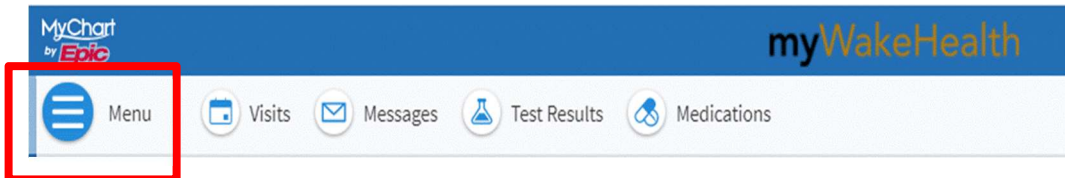


## How to Communicate with Pharmacy in myWakeHealth

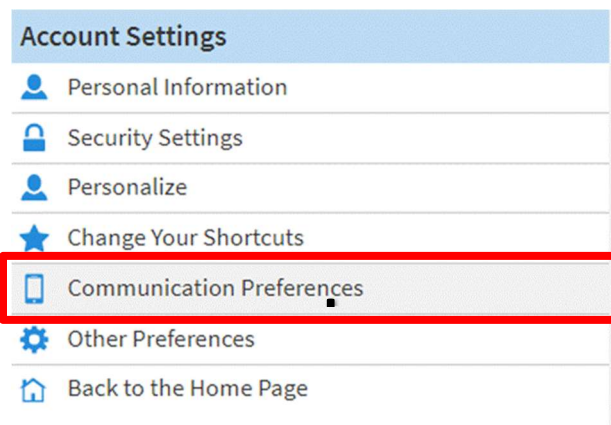
You can now communicate with the Pharmacy via myWakeHealth. To receive notifications, you will first need to set up your communication preferences. If you have already done so, skip to How to Fill Prescriptions with myWakeHealth.

### How to Set up Communication Preferences

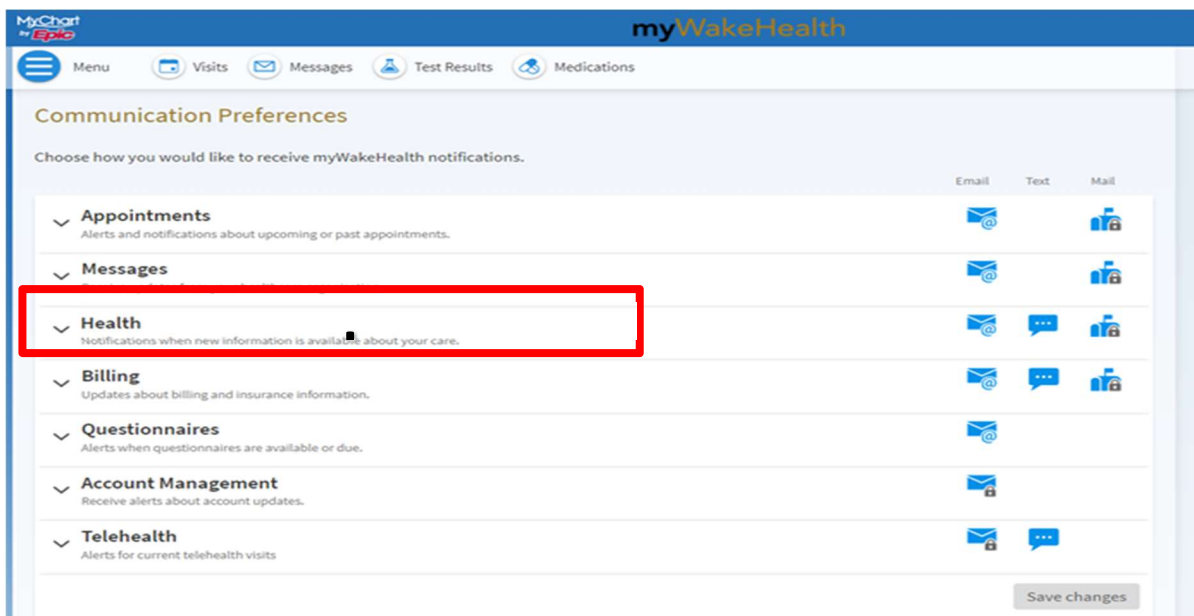
1. On the main menu, click Menu.



2. Under Account Settings, click on Communication Preferences.



3. You will see the following menu. Click to expand Health.



4. Under Prescription Ready, click the email or text icon to toggle on and off your preference.

MyChart by Epic myWakeHealth

Menu Visits Messages Test Results Medications

### Communication Preferences

Choose how you would like to receive myWakeHealth notifications.

	Email	Text	Mail
<b>Appointments</b> Alerts and notifications about upcoming or past appointments.			
<b>Messages</b> Receive updates from your healthcare organization.			
<b>Health</b> Notifications when new information is available about your care.			
End-of-Life Planning			
Health Maintenance Reminder ⓘ			
Medical Document Request			
<b>Prescription Ready</b>			
Test Result			

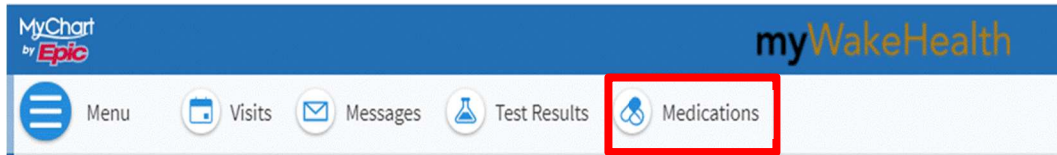
Receive a daily summary between 8-10 AM on a business day

5. When you have finished your preferences, please remember to save your changes (use the button on the bottom left corner). See below:

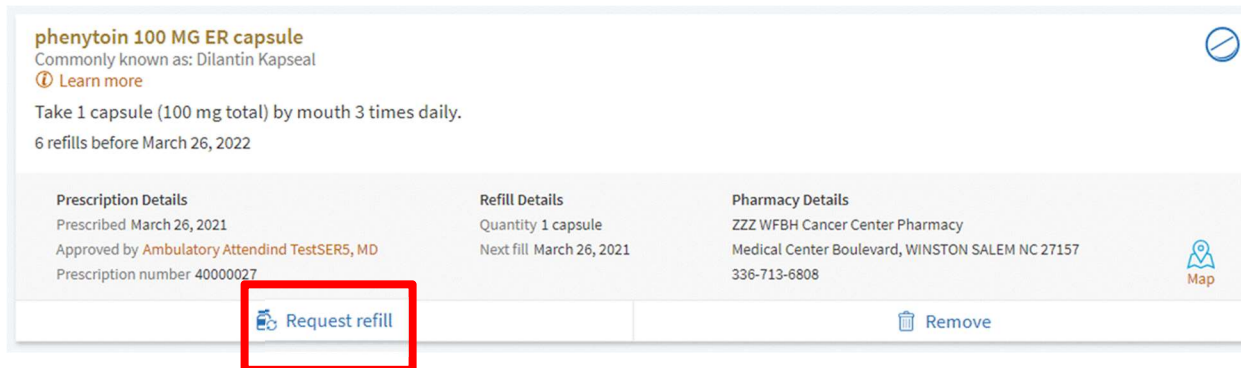


# How to Fill Prescriptions with myWakeHealth

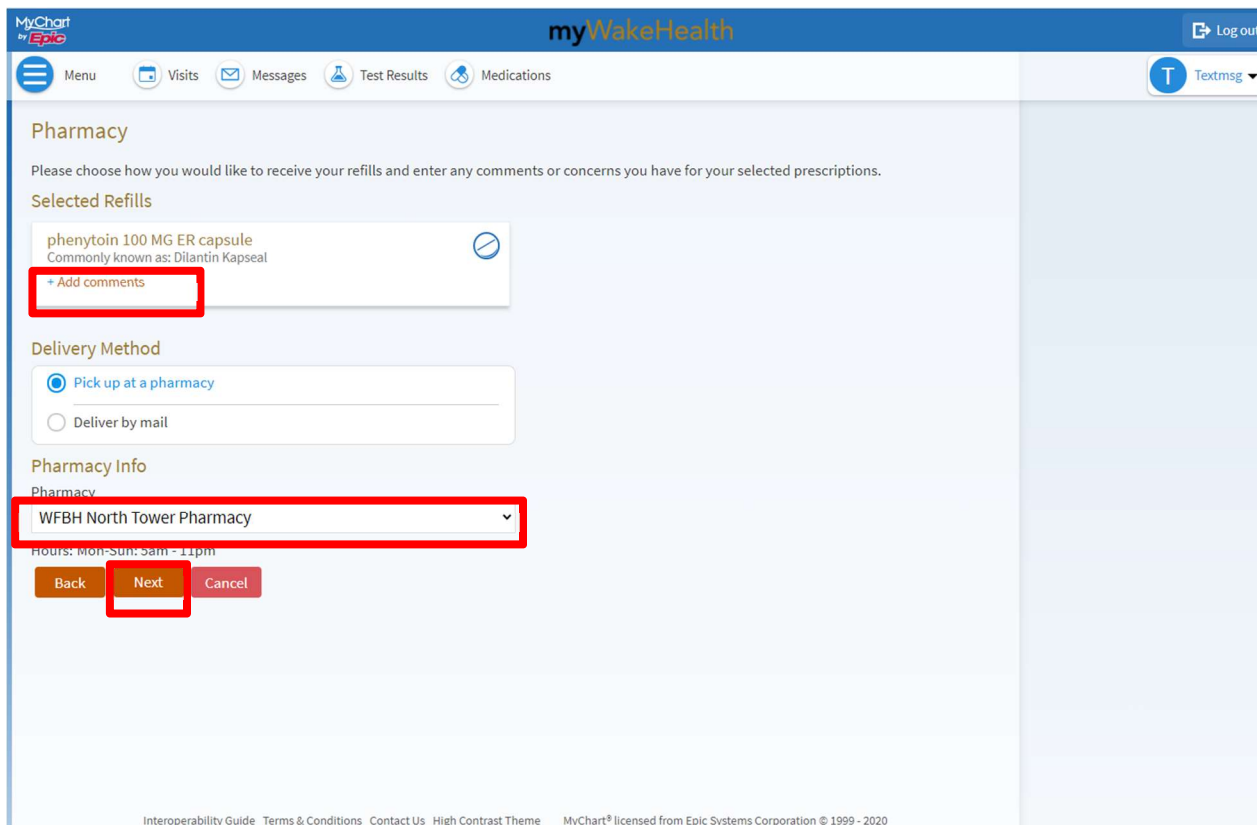
1. On the main menu click the Medications Icon.



2. Click Request Refill under the specific medication you wish to refill.



3. To add a comment or question for the pharmacy, click Add comments. To select your pharmacy location, click Pharmacy under Pharmacy Info.



Below is an example of what your screen will look like with a comment added and a pharmacy selected.

MyChart by Epic myWakeHealth

Menu Visits Messages Test Results Medications

### Pharmacy

Please choose how you would like to receive your refills and enter any comments or concerns you have for your selected prescriptions.

#### Selected Refills

phenytoin 100 MG ER capsule  
Commonly known as: Dilantin Kapseal

Enter comments for this prescription  
**Will this interact with my other medications?**

#### Delivery Method

Pick up at a pharmacy  
 Deliver by mail

#### Pharmacy Info

Pharmacy  
**WFBH North Tower Pharmacy**

Hours: Mon-Sun: 5am - 11pm

Back Next Cancel

4. Click Next when you have completed your message and pharmacy selection. You will get one last opportunity to review your selections then click Submit.

### Review

#### Review Your Request

phenytoin 100 MG ER capsule  
Commonly known as: Dilantin Kapseal  
Last fill cost: **\$8.15**


Will this interact with my other medications?  
Edit comments


#### Delivery Details



<p>Pharmacy</p> <p><b>WFBH North Tower Pharmacy</b> Medical Center Boulevard WINSTON SALEM NC 27157 Hours: <b>Mon-Sun: 5am - 11pm</b> Phone number: <b>336-716-3363</b></p>	<p>Pickup Details</p> <p>Estimated total cost: <b>\$8.15</b></p>
---	--


Back **Submit** Cancel

- Once you click Submit, you will receive a confirmation that your refill request has been submitted.

Thank you! 

 Your refill request has been submitted.  
Here is a summary of your request.

**phenytoin 100 MG ER capsule**   
Commonly known as: Dilantin Kapseal  
Last fill cost: **\$8.15**  
 Will this interact with my other medications?

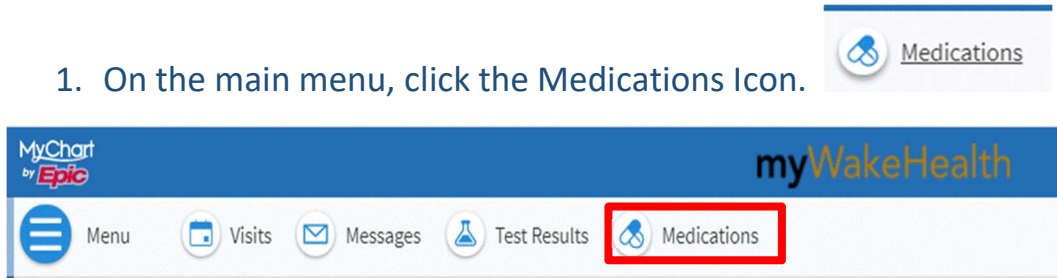
<p><b>Pharmacy</b> WFBH North Tower Pharmacy Medical Center Boulevard WINSTON SALEM NC 27157 Hours: <b>Mon-Sun: 5am - 11pm</b> Phone number: <b>336-716-3363</b></p>  Map	<p><b>Pickup Details</b> Estimated total cost: <b>\$8.15</b></p>
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[Back to the home page](#)

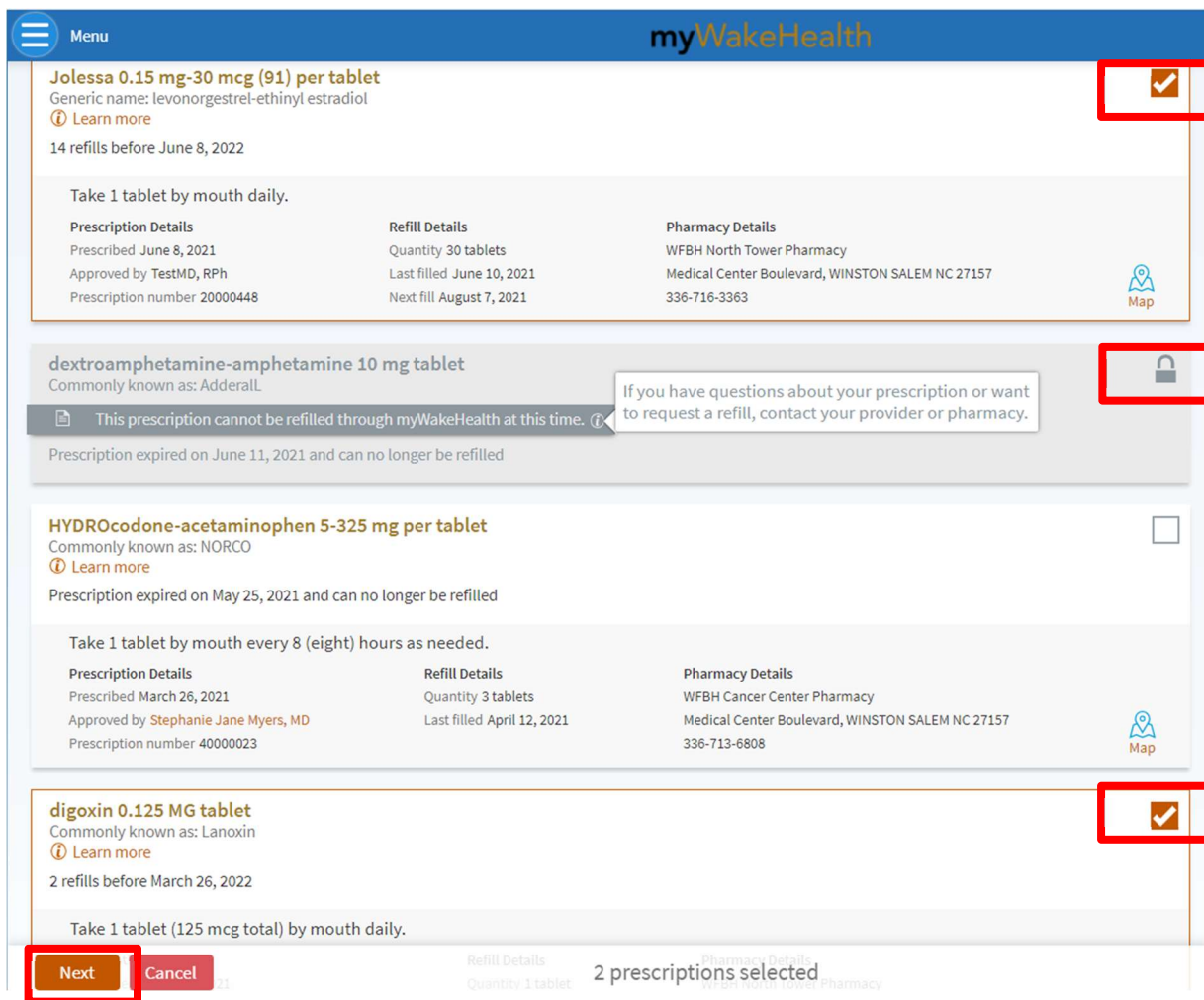
- Depending on how you set up your communication preferences, you will receive a text and/or email letting you know when your prescription is ready.

# How to Fill Multiple Prescriptions with myWakeHealth

1. On the main menu, click the Medications Icon.



2. To refill multiple medications, check the box on the right side of each medication you wish to refill. Please note: If you select a medication that cannot be refilled for various reasons, the medication will appear gray and you will see a pop-up message (see example).



3. Click next.

- To add a comment or question for the pharmacy, click Add comments. To select your pharmacy location, click Pharmacy under Pharmacy Info.

MyChart by Epic myWakeHealth

Menu Visits Messages Test Results Medications

### Pharmacy

Please choose how you would like to receive your refills and enter any comments or concerns you have for your selected prescriptions.

#### Selected Refills

Jolessa 0.15 mg-30 mcg (91) per tablet Generic name: levonorgestrel-ethinyl estradiol <b>+ Add comments</b>	digoxin 0.125 MG tablet Commonly known as: Lanoxin <b>+ Add comments</b>
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#### Delivery Method

Pick up at a pharmacy  
 Deliver by mail

#### Pharmacy Info

Pharmacy  
**WFBH North Tower Pharmacy**

Hours: Mon-Sun: 5am - 11pm

**Back** **Next** **Cancel**

- Click Next.

- Below is an example of what your screen will look like with a pharmacy selected.

MyChart by Epic myWakeHealth

Menu Visits Messages Test Results Medications

### Review

#### Review Your Request

Jolessa 0.15 mg-30 mcg (91) per tablet Generic name: levonorgestrel-ethinyl estradiol Last fill cost: <b>\$60.47</b> <b>+ Add comments</b>	digoxin 0.125 MG tablet Commonly known as: Lanoxin Last fill cost: <b>\$9.61</b> <b>+ Add comments</b>
---	---

#### Delivery Details

<b>Pharmacy</b> WFBH North Tower Pharmacy Medical Center Boulevard WINSTON SALEM NC 27157 Hours: Mon-Sun: 5am - 11pm Phone number: 336-716-3363	<b>Pickup Details</b> Estimated total cost: <b>\$70.08</b>
--	---

**Back** **Submit** **Cancel**

- Once you click Submit, you will receive a confirmation that your refill request has been submitted.

MyChart by Epic myWakeHealth

Menu Visits Messages Test Results Medications

### Thank you!

**Your refill request has been submitted.**  
Here is a summary of your request.

<b>Jolessa 0.15 mg-30 mcg (91) per tablet</b> Generic name: levonorgestrel-ethinyl estradiol Last fill cost: <b>\$60.47</b>	<b>digoxin 0.125 MG tablet</b> Commonly known as: Lanoxin Last fill cost: <b>\$9.61</b>
---	---

<b>Pharmacy</b> WFBH North Tower Pharmacy Medical Center Boulevard WINSTON SALEM NC 27157 Hours: <b>Mon-Sun: 5am - 11pm</b> Phone number: <b>336-716-3363</b>	<b>Pickup Details</b> Estimated total cost: <b>\$70.08</b>
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Map

[Back to the home page](#)

- Depending on how you set up your communication preferences, you will receive a text and/or email letting you know when your prescription is ready.