

# Get the Care You Need, Safely

Atrium Health offices are open and ready to care for you and your loved ones in the safest environment possible. Here are just a few of the things we're doing to keep you healthy from the moment you arrive to the end of your visit – and beyond.



## Clean facilities

We have extensive cleaning and disinfectant protocols at every location. That includes:

- Wiping down high-touch surfaces every 30 minutes
- Sanitizing exam rooms between every patient
- Posting signs with the “last cleaned” time



## Temperature checking and screening

When you arrive for your visit:

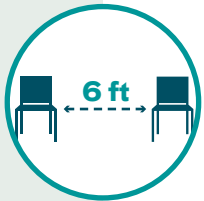
- We'll be checking everyone's temperature
- You'll be asked some simple questions about any recent flu or cold-like symptoms



## PPE and hand hygiene for patients

We're making sure everyone has access to helpful protection supplies. That means:

- All patients are offered hand sanitizer
- All people are required to wear masks – and if you don't have one, we'll give you one



## Streamlined check-in and check-out

We want you to feel comfortable every step of the way, so:

- eCheck-in is available so you can limit your time at the front desk area
- Waiting rooms are clean and set up for social distancing
- When possible, we'll bring you straight to an exam room
- If you'd like, you can check out and pay by phone



## Leading by example

Our employees follow the latest best practices, including:

- Wearing the appropriate masks and PPE
- Frequent handwashing
- Screening before the start of each shift



## About COVID-Safe Care

Find out more about the steps Atrium Health is taking to keep your whole family safe and healthy at [AtriumHealth.org/Safe](https://www.AtriumHealth.org/Safe).



Atrium Health