

STUDENT COMPLAINT INFORMATION BY STATE AND AGENCY

June 2026 Update

State	Agency name	Complaint process information
Alabama	Alabama Commission on Higher Education – Office of Institutional Effectiveness and Planning ACCS Private School Licensing Division	Public institution contacts are on the ACHE website <a href="https://www.ache.edu/">https://www.ache.edu/</a> . Student complaint process: <a href="https://www.ache.edu/wp-content/State%20Auth/federal-reg.pdf">https://www.ache.edu/wp-content/State%20Auth/federal-reg.pdf</a> (PDF) <a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a> – Note: Out-of-state institution complaints are referred to ACCS Private School Licensure.
Alaska	Alaska Commission on Postsecondary Education	<a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a>
Arizona	Arizona State Board for Private Postsecondary Education	<a href="https://ppse.az.gov/student-complaint-procedure">https://ppse.az.gov/student-complaint-procedure</a>
Arkansas	Arkansas Department of Higher Education	Student grievance form: <a href="https://adhe.edu/students-parents/student-grievance-form">https://adhe.edu/students-parents/student-grievance-form</a>
California	Bureau for Private Postsecondary Education	For institutions regulated by BPPE: <a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a> For out-of-state institutions not subject to BPPE: <a href="https://www.dca.ca.gov/consumers/complaints/oos_students.shtml">https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</a>
Colorado	Colorado Department of Higher Education and Private Occupational Schools	<a href="https://cdhe.colorado.gov/students/how-do-i/filing-a-student-complaint">https://cdhe.colorado.gov/students/how-do-i/filing-a-student-complaint</a>
Connecticut	Office of Financial and Academic Affairs for Higher Education	<a href="https://www.ohe.ct.gov/StudentComplaints.shtml">https://www.ohe.ct.gov/StudentComplaints.shtml</a>
Delaware	Delaware Department of Education	Student complaint inquiry form: <a href="https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/">https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/</a>
District of Columbia	Education Licensure Commission	Student complaint guidance is referenced on the FAQ page; public complaint page: <a href="https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints">https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints</a>
Florida	Commission for Independent Education – Department of Education	<a href="#">Concerns &amp; complaint process</a>
Georgia	Nonpublic Postsecondary Education Commission	<a href="https://gnpec.georgia.gov/student-complaints">https://gnpec.georgia.gov/student-complaints</a>
Hawaii		<a href="https://cca.hawaii.gov/hpeap/student-complaint-process/">https://cca.hawaii.gov/hpeap/student-complaint-process/</a>
Idaho	Idaho State Board of Education	<a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/</a>
Illinois	Illinois Board of Higher Education	<a href="https://complaints.ibhe.org/">https://complaints.ibhe.org/</a>
Indiana	Indiana Department of Workforce Development	<a href="https://www.in.gov/dwd/career-training-adult-ed/octs/#tab-665625-4-Consumer%20Information">https://www.in.gov/dwd/career-training-adult-ed/octs/#tab-665625-4-Consumer Information</a>

Indiana Commission of  
Higher Education

<https://www.in.gov/che/2744.htm>