

Atrium Health Levine Children's –Vaccine Statement

Dear valued patients and families,

We firmly believe in the effectiveness of vaccines to prevent serious illness and to save lives. We firmly believe in the safety of our vaccines. We firmly believe that all children and young adults should receive all of the recommended vaccines according to the schedule published by the Centers for Disease Control and the American Academy of Pediatrics.

We firmly believe, based on all available literature, evidence and current studies, that vaccines do not cause autism or other developmental disabilities. We firmly believe that vaccinating children and young adults may be the single most important health-promoting intervention we can perform as health care providers, and that you can perform as parents/caregivers.

We want to emphasize the important of vaccinating your child. We recognize that the choice may be a very emotional one, and, for some parents, even controversial. We will do everything we can to convince you that vaccinating according to the schedule is the right thing to do. However, should you have doubts, please discuss these with your healthcare provider in advance of your visit. Please be advised that delaying or "breaking up vaccines" to give one or two at a time over two or more visits goes against expert recommendations and can put your child at risk for serious illness (or even death) and goes against our medical advice as providers at Atrium Health Levine Children's.

As medical professionals, we feel very strongly that vaccinating children on schedule with currently available vaccines is absolutely the right thing to do for all children and young adults. Please recognize that by not vaccinating you are putting your child at unnecessary risk for life-threatening illness, disability, and even death.

Thank you for your time in reviewing this information, and please feel free to discuss any questions or concerns you may have about vaccines with any one of us.

Sincerely, Your HealthCare Partners at Atrium Health Levine Children's



Dear valued patients and families,

We firmly believe in the effectiveness of vaccines to prevent serious illness and to save lives. We firmly believe in the safety of our vaccines. We firmly believe that vaccinating children and young adults may be the single more important health-promoting intervention we perform as health care providers and parents/caregivers.

Vaccines are so effective at preventing illness that many parents have never seen a child with bacterial meningitis or chicken pox or known a friend or family member whose child died of one of these diseases. Unfortunately, such success at preventing disease can make us complacent about vaccinating. But such an attitude, if it becomes widespread, can lead to tragic results and the re-emergence of preventable diseases.

In the pre-adolescent years, ages 10-12, it is recommended by the medical community and schools to give booster doses of varicella vaccine (if not done earlier), Tdap (pertussis and tetanus) and an initial booster dose of MCV4 (meningococcal meningitis). In addition, it is recommended, but not required, to initiate and complete the HPV vaccine series (human papillomavirus) between the ages of 9 and 26.

For new patients who are not vaccinated or incompletely vaccinated, we expect them to catch up on their complete vaccine series within the recommended time period of 12 months. By not vaccinating your child and boosting them in their pre-adolescent years, parents are putting their child and other children at unnecessary risk for life threatening illness, disability and even death as these diseases – varicella, meningococcal meningitis and pertussis – do occur each year in unvaccinated and under-vaccinated older children.

As medical professionals, we feel very strongly that vaccinating children and adolescents on schedule with current available vaccines is absolutely the right thing to do for all children and teens. If you do not comply with the require childhood and adolescent vaccines, we will request that you find another health care provider. Thank you for your time in reviewing this information and please feel free to discuss any questions or concerns you may have about vaccines with your provider.

Sincerely,

Your HealthCare Partners at Atrium Health Levine Children's

Pre-Visit Forms and Vaccine Schedule for Well Checks

Age/Visit	Screenings (Complete Forms Prior to Visit)	Vaccines	
Newborn	PHQ-2(mom)	Hepatitis B (if not done in nursery)	
1 month	PHQ-2 (mom), TB		
2 month	SWYC	PEDIARIX, Hib, Prevnar, RotaTeq	
4 month	SWYC	PEDIARIX, Hib Prevnar, RotaTeq	
6 month	SWYC	PEDIARIX, Prevnar, RotaTeq	
6 months+		Annual Flu vaccine	
9 month	SWYC		
12 month	SWYC	Varivax, MMR, Hep A, Prevnar	
15 month	SWYC	DTaP, Hib	
18 month	SWYC (includes Autism screening)	Hep A	
24 month	SWYC (includes Autism screening)		
30 month	SWYC		
3 year	SWYC, 5210		
4 year	SWYC, 5210	Kinrix and ProQuad	
5 year	SWYC, ACT (4-11), 5210, KG		
6 year	PSC-17 parent, FL/Lead/TB/Anemia, ACT (4-11), 5210		
7 year	PSC-17 parent, FL/TB/Anemia, ACT (4-11), 5210		
8 year	PSC-17 parent, FL/TB/Anemia, ACT (4-11), 5210		
9 year	PSC-17 parent, FL/TB/Anemia, ACT (4-11), 5210		
10 year	PSC-17 parent, FL/TB/Anemia, ACT (4-11), 5210		
11 year	FL/TB/Anemia/Lead, ACT 12+, 5210	Tdap/ Menveo/ HPV	
12 year	FL/TB/Anemia, ACT 12+, 5210	HPV (if not completed)	
12+ years		COVID-19 vaccine	
13 and 14 year	FL/TB/Anemia, ACT 12+, 5210	HPV (if not completed)	
15 year	FL/TB/Anemia, ACT 12+, 5210	HPV (if not completed)	
16 and 17 year	FL/TB/Anemia, ACT 12+, 5210	Menveo/ HPV if needed	
18 year	TB/Lead/Anemia, 5210	Menveo (if not completed)	

Term	Description	Term	Description
5210	Healthy Weight and Activity Screen	MMR	Measles, Mumps, Rubella combination vaccine
ACT	Asthma Control Test, for asthmatics only	PEDIARIX	Diphtheria, Tetanus, Acellular Pertussis, Inactivated Polio & Hepatitis B combination vaccine
DTaP	Diphtheria, Tetanus & Acellular Pertussis combination vaccine	PHQ-2	Maternal Well-Being Screen
Hep A	Hepatitis A vaccine	ProQuad	Measles, Mumps, Rubella & Varicella vaccine
Hep B	Hepatitis B vaccine	Prevnar	Pneumococcal Conjugate (PCV13) vaccine
Hib	Haemophilus Influenzae Type B (HIB) vaccine	PSC-17	Mental Health Screen
HPV	Human Papillomaviruses vaccine	Rotateq	Rotavirus vaccine
KG	Kindergarten Health Assessment	Tdap	Tetanus, Diphtheria & Acellular Pertussis combination vaccine
Kinrix	Diphtheria, Tetanus, Acellular Pertussis & Inactivated Polio combination vaccine	Varivax	Varicella (Chicken Pox) vaccine
Menveo/Menactra	Meningococcal Groups A, B, C, Y & W135 vaccine		

Please know that there is a range of acceptable ages for each vaccine, so your individual practice schedule may vary slightly.

Your practice may send pre-visit paperwork via email prior to your well-child exam. You can also find the pre-visit forms at LevineChildrens.org/PatientForms





Dear Valued Patient/Parent,

Thank you for choosing Atrium Health Levine Children's for your child's healthcare needs. We practice comprehensive medical care focused on prevention as well as evaluation and management of your child's complaints and concerns.

Insurance companies are now dictating how physicians bill for these services. There are **two** definitions that you need to be aware of that define office visits:

1. Preventative or "Well Child" Exam

This visit is designed to review your child's growth and development. This visit is <u>not</u> designed to address specific complaints or to manage known medical problems. This is usually a visit to review preventative health issues such as:

- Growth and development
- Immunizations

- Activities of healthy living
- Patient Family History

Physical Exam

2. Office Visit or "Sick Visit"

This visit is designed for the evaluation and management of a single or multiple complaints such as:

Ear infections

Respiratory infections

Allergies

- Complex behavioral issues
- Chronic medical conditions that are flaring or require follow-up

During your child's preventative or "well child" exam today, other concerns/issues/forms/labs/vaccines may be addressed or performed that are not considered part of your preventative care benefits by your insurance carrier and could be considered an office visit. Please be aware that there is a possibility that these concerns/issues/forms/labs/vaccines will not be covered by your insurance carrier (depending on your individual insurance coverage) and could therefore be applied to your deductible/coinsurance. You may also be assigned responsibility by your insurance company for a sick visit co-pay/co-insurance, in addition to, one for the well visit.

Should you have additional questions regarding this information and/or the billing of your child's visit today, please contact your insurance company to ask questions specific to your coverage.

Thank you again for choosing Atrium Health Levine Children's.



Atrium Health Levine Children's –Billing and Insurance

Please bring your insurance card to every appointment. If your insurance changes at any time please inform our staff at check-in.

You are responsible for all copays, deductibles, and services not covered by your insurance carrier. Payment is accepted via cash, checks, debit, or credit card

What insurances do you accept?

Atrium Health Levine Children's is willing to file with any type of insurance; however with the Affordable Care Act and usage of the Health Insurance Marketplace bringing so many new policies into effect, it is imperative that you check with your insurance company to determine if we are considered in-network with your policy.

If you have questions about the Marketplace, please visit www.healthcare.gov.

Unfortunately, at this time, we are cannot accept Tricare Prime, BCBS NC Blue Value, United Healthcare Compass, Cigna HealthSpring, and select SC Medicaid plans (Absolute Total Care, Select Health, Blue Choice and WellCare).

Do I have to pay any charges up front?

We collect all copays at the time of service, and they vary between the many health insurance policies on the market. Please check your policy details to determine the deductibles, coinsurance and copayments you will owe for services rendered. If you have a plan where you must meet a deductible before services are covered in full, and have not met your deductible, we ask that you pay \$50 at the time of service. For our patients that are uninsured, we offer a 30% discount, and ask that you pay at least \$50 at the time of service.

Why am I getting a bill for services completed a while ago?

Once we have received a response from your insurance carrier, and if we confirm that there is a patient liability, we then bill you for the services. Also, insurance carriers sometimes require additional information which delays the processing of the claim.



Why wasn't my insurance carrier billed?

If the information in our billing system is inaccurate at the time of service we will be unable to bill your insurance carrier. Please provide us with your correct health insurance information when you register with the office. If at any time your coverage changes, please inform us.

Why was my claim denied?

If you have active coverage and a claim is denied, contact your insurance carrier immediately for an explanation of how your claim was processed and why it was denied. Most of the time it is denied only because they need more information from the subscriber or there is an error with the spelling of the child's name or date of birth. Once your carrier has been contacted, you will have to ask them to reprocess the claim. We cannot re-file it once it has been denied.

Did my insurance carrier pay for services rendered?

Reimbursement from your insurance carrier will be reflected on your statement. Most carriers send an explanation of benefits notice explaining how the medical claim was processed.

- Information on what was paid
- Any non-covered, deductible, or denied amounts
- The balance owed by you

Why does my Medicaid card have my pediatric office on it?

A primary care provider must be listed on your child's card. If it does not say the name of the pediatric office, we are unable to file it for your visit without prior authorization. To change the provider listed on your card, please call 704-353-1500.

Does my insurance carrier cover my child's prescriptions?

Contact your insurance carrier for information regarding coverage of prescriptions, or consult your prescription benefits card.



Do I need to wait a full year between well child visits for insurance to cover them?

This depends completely on your policy. Some plans require you wait 365 days between well visits, while others will cover one per calendar or policy year, and some will only cover them every two years. The only way to find out is to contact your insurance carrier directly.

I just had a baby- what do I need to do?

Newborns are considered self pay patients when first seen because their insurance is not yet active. You are only allowed 30 days after birth to add a child to your insurance policy, and we recommend that you call as soon as possible. Insurance carriers will not make exceptions, and the child will not be able to be insured until the next open enrollment if not done on time. When insurance does become active, it should retroactively cover any visits since birth.

You will receive a bill as a self pay patient for doctor visits prior to your newborn's insurance becoming active and being entered into our system. As soon as you receive the insurance card with your newborn's information you can do one of two things:

- 1. Call the central business office at 704-512-7171. They will be able to enter your information and file any outstanding claims.
- 2. Bring your insurance card to your next appointment, as we require that you bring your card to each visit. We will scan your insurance card into our system and input the information, then file any previous claims. Please ask the registrar to have all previous claims filed.

If you have not yet received an insurance card for your newborn by the time you come in for your two month well visit, please contact the central business office to prevent outstanding claims from being turned over to collections. We also recommend that you follow up with your insurance carrier to find out the status of your policy if you have not receive the insurance card within four weeks of adding your newborn.

Once the claims have been filed to your insurance company, you will then be billed only for copays and any coinsurance or deductibles that you are responsible for per your policy.

What happens if I am sent to collections?

Atrium Health utilizes the collection agency PMAB for delinquent accounts. You have 90 days from the day your insurance processes your claim to pay, or get set up on a payment plan, for any remaining amount



deemed patient liability by your carrier. After 90 days, if no payment is received, and no arrangement made, the computer will automatically roll your account to collections. We are willing to work with you and your ability to pay. The business office can get you set up on a payment plan that fits your budget. If you have invoices due, or in collections, please contact us as soon as possible. We want to help! If you fail to contact us and have multiple invoices turned over to PMAB, it may result in dismissal from the practice.

Who do I contact with questions?

You can call the central business office customer service line Monday- Friday from 8a-5p at 704-512-7171. They have the ability to answer any questions regarding billing questions, even if your outstanding balance has been forwarded to PMAB.

Glossary of Insurance Terms

Benefit: The amount paid for covered medical services or events.

Claim: Your request to the insurance company for benefits. The claim is submitted to the insurance company for medical services you've received or events that make you eligible for payments.

Coinsurance: A percentage of your medical bill that is shared by you and your insurance company after your deductible has been met.

Copay: A predetermined fee that you pay for health care services in addition to what's covered by your insurance. Not every type of health insurance plan requires a copay.

Deductible: The predetermined amount of your medical bills that you pay before your insurance benefits begin.

Network: A group comprised of participating doctors, hospitals, and facilities. Depending upon your type of health insurance, you can use any doctor or facility that you like, but your costs will be substantially lower if you choose a provider that's within the network.

Policy: Contract between you and your insurance company that provides specific coverage details for the health plan you selected.

Premium: Amount that you pay for health coverage, usually monthly. If you have health insurance through an employer this is typically deducted from your salary every pay period.



Patient Name	Date	e of Birth	Prefe	rred Name/Nickname	
Parent/Guardian Name	Relations	hip to Patient		Mobile Phone	
Parent/Guardian Name	Relations	Relationship to Patient Mobile Ph		Mobile Phone	
Parent relationship status:		parated	Divorced	Neither	
Step-siblings / half-siblings (if ap					
Other household members:	-				
Language(s) spoken in home:					
What school does your child attend?					
Do you have any concerns about your child's school performance, behavior or sleep? If so, please describe:					
	Past Mec	lical History			
Was your child adopted? Yes No If yes, is your child aware? Yes No					
Birth History: Full Term Premature If premature, how many weeks?					
Has your child been diagnosed with a developmental delay?					
Has your child received: Speech therapy? Yes No Occupational therapy? Yes No Physical therapy? Yes No					

Has your child ever been diagnosed with any medical problems such as allergies (seasonal or food), asthma, breathing problems, autism, ADHD, learning disability, diabetes, seizures, headaches, intestinal problems, arthritis, depression, anxiety, or any other diagnosis that required medications or surgery? Yes No

If so, please list/describe: _

Has your child ever been hospitalized? Yes No If yes, please describe:				
Has your child ever had surgery? Yes No If yes, please list:				
Please list any medications your chi	ld is currently taking:			
Is your child in need of refills for an	y medications? Yes No If yes, plea	ase list:		
	o medications?			
Does your child see any specialty do	octors? Yes No If yes, please list	:		
Has your child received all recomme	ended vaccines / immunizations?	No		
Does your child have any reasons (exemptions/ beliefs/ medical problems) that have resulted in vaccines not being given? Yes No If yes, please describe:				
Name of previous pediatrician(s) and practice location (City, State):				
	om you have authorized to bring your ch ccinations, on your behalf:			
Name Relationship to Patient Mobile Phone				
Name	Relationship to Patient	Mobile Phone		
Name	Relationship to Patient	Mobile Phone		



Patient Name	Date of Birth		Prefe	Preferred Name/Nickname			
Parent/Guardian Name	Relations	hip to Patient		Mobile Phone			
Parent/Guardian Name	Relations	hip to Patient		Mobile Phone			
Parent relationship status: 🗌 Married	🗌 Sej	parated	Divorced	Neither			
Sibling names:							
Step-siblings / half-siblings (if applicable	e):						
Other household members:							
Language(s) spoken in home:							
What school does your child attend?							
Do you have any concerns about your ch	nild's school p	erformance, bo	ehavior or sleep	? If so, please describe:			
	Past Mec	lical History					
In the past 2 years, has your child been h	nospitalized?	Yes No	If yes, pleas	se describe:			
In the past 2 years, has your child had ar	ny surgeries?	□Yes □No	lf yes, pleas	se describe:			
Please list any concerns you may have about your child that you wish to discuss:							

Please list any pertinent updates in your family history over the past 2 years: ____

Please list the names of anyone whom you have authorized to bring your child to the pediatrician and consent for treatment, including vaccinations, on your behalf:

Name	Relationship to Patient	Mobile Phone
Name	Relationship to Patient	Mobile Phone
Name	Relationship to Patient	Mobile Phone



SWYC:[™] 48 months

Child's Name:

Birth Date:

Today's Date:

47 months, 0 days to 58 months, 31 days V1.08, 9/1/19

DEVELOPMENTAL MILESTONES

 Most children at this age will be able to do some (but not all) of the developmental tasks listed below. Please tell us how much your child is doing each of these things. PLEASE BE SURE TO ANSWER ALL THE QUESTIONS.

 Not Yet
 Somewhat
 Very Much

 Compares things - using words like "bigger" or "shorter"
 0
 1
 2

Compares things - using words like "bigger" or "shorter"	0	1	2	
Answers questions like "What do you do when you are cold?" or ".when you are sleepy?"	0	1	2	
Tells you a story from a book or tv $\cdot \cdot \cdot$	0	1	2	
Draws simple shapes - like a circle or a square · · · · · ·	0	1	2	
Says words like "feet" for more than one foot	0	1	2	
and "men" for more than one man	0	1	2	
Uses words like "yesterday" and "tomorrow" correctly · · · · ·	0	1	2	
Stays dry all night • • • • • • • • • • • • • • • • • • •	0	1	2	
Prints his or her name	0	1	2	
Draws pictures you recognize · · · · · · · · · · ·	0	1	2	

PRESCHOOL PEDIATRIC SYMPTOM CHECKLIST (PPSC)

These questions are about your child's behavior. Think about what you would expect of other children the same age, and tell us how much each statement applies to your child.

	No	ot at all	Somewhat	Very Much
Does your child	Seem nervous or afraid? • • • • • • •	0	1	2
	Seem sad or unhappy? • • • • • • • • •	ο	1	2
	Get upset if things are not done in a certain way? •	0	1	2
	Have a hard time with change? \cdot \cdot \cdot \cdot \cdot \cdot	ο	1	2
	Have trouble playing with other children? • • • •	ο	1	2
	Break things on purpose? • • • • • • • •	0	1	2
	Fight with other children? • • • • • • • •	0	1	2
	Have trouble paying attention? • • • • • •	ο	1	2
	Have a hard time calming down? • • • • • •	0	1	2
	Have trouble staying with one activity? • • •	ο	1	2
ls your child.	Aggressive? • • • • • • • • • • •	0	1	2
-	Fidgety or unable to sit still?	0	1	2
	Angry? · · · · · · · · · · ·	ο	1	2
ls it hard to.	Take your child out in public? • • • • • •	ο	1	2
	Comfort your child? · · · · · · · · · ·	ο	1	2
	Know what your child needs? • • • • • •	ο	1	2
	Keep your child on a schedule or routine? • • •	ο	1	2
	Get your child to obey you?	0	1	2

***************** Please continue on the back ***************



PARENT'S CONCERNS				
	Not At All	Some	what	Very Much
Do you have any concerns about your child's learning or development?	0	C)	\bigcirc
Do you have any concerns about your child's behavior?	\bigcirc	C)	\bigcirc
FAMILY QUESTIONS				
Because family members can have a big impact on your child's development, plea	ase answer a fe	w questi	ons aboi	ut your family
below:				in your ranniy
			Ye	-
1 Does anyone who lives with your child smoke tobacco?			Ý	, U
2 In the last year, have you ever drunk alcohol or used drugs more than you m	eant to?		Y	
3 Have you felt you wanted or needed to cut down on your drinking or drug use ir	the last year?		Ŷ) N
4 Has a family member's drinking or drug use ever had a bad effect on your child			Ý	, <u> </u>
	er true Son	netimes	true	Often true
5 Within the past 12 months, we worried whether our food would				
run out before we got money to buy more.				
RISK ASSESSMENTS				
			×	
Anemia Risk Assessment			Yes	No
Has your child been previously diagnosed with anemia?				
Is your child on a vegetarian or vegan diet?				
TB Risk Assessment: Does your child have			Yes	No
Close contact with someone who has been diagnosed with tuberculosis? Close contact with anyone who has moved to the US within the past 5 years from or the Middle East? Has your child visited any of these areas?	Africa, Latin Ar	nerica,		
Close contact with anyone who is HIV positive, homeless, an IV drug user, a mig	rant worker om	playod		
by or resides in a correctional facility, homeless shelter, long-term care facility, or		pioyeu		
ANY of the following medical conditions: History of TB, HIV infection, Diabetes, Le Chronic Renal Failure, Severely Underweight, or is taking Immunosuppressive the		noma,		
Lipid Screen:			Yes	No
Has your child's parents or grandparents had a heart attack or stroke before the a	age of 55?			
Has your child's parents or grandparents had high cholesterol or hyperlipidemia?				
Fluoride Assessment:			Yes	No
Do you have well water?				
Do you exclusively use bottled water in your child's formula or for drinking?				
Lead Risk Assessment			Yes	No
Does your child live in or regularly visit a home built before 1950? Or a home bui ongoing/recent renovations?	It before 1978 v	/ith		
Has anyone in the household been diagnosed with lead poisoning or high lead le	vels in the blood	<u>;</u>		
Does your child spend time with an adult whose job or hobby involves working wi soldering, stained glass, ceramics, or recasting bullets)?	th lead (welding	, 		



Patient Request for Access/Copy of Medical Records

Did you know you can view most of your medical record online via MyAtriumHealth? Go to <u>www.atriumhealth.org</u> and click on MyAtriumHealth. If you would like a copy of your medical record please complete the form below.

I am a patient of Atrium Health and my informat	tion is listed below:
Patient Name:	Date of Birth:
Street Address:	City, State, Zip:
Telephone:	Email address:
By providing your email address, you acknowledge and accep carolinashealthcare.org.	ot the risks outlined in <u>Guidelines for E-mail with Patients</u> , posted on
I would like for	to (choose one):
 (list name give me a copy of my health information send a copy of my records to OR share my list 	ne of facility or practice) health information with:
(Name of Facility, Person, Company)	(Street Address or PO Box, City, State, Zip Code)
(Phone Number)	(Fax Number)
(E-mail Address)	
I want the parts of my record checked below se	nared: nt/shared:
Facility (check all that may apply): Facility Summary (includes items in bold) Discharge Summary Emergency Record History and Physical Operative Reports Laboratory reports Radiology/X-Ray Reports Therapy Notes Other	Office/Clinic/Home Care (check all that may apply): Office/Clinical Summary (includes items in bold) Office/Home Visits Physical Exam Laboratory Reports Radiology Reports Therapy Notes Other
Entire record Itemized Bill	Entire Record Itemized Bill
I want these records as a/an (choose one):	I want you to (choose one):
 CD E-mail Paper copy Other: As an alternative you may schedule an appointment with your healthcategories and the second	 Mail them Send them secure e-mail Fax them to: Prepare them to be picked up by: Share my health information verbally are provider's office to see your record in person. Please note it may take up to 30 days
to schedule the appointment or provide copies.	
	Print Name: Date:
	zed personal representative may sign this for the patient. (Written proof may be
	Fax OtherDID Verified DL/OtherID Date:# of Pages





Place Patient Label Here